Partial Agreement in the Social and Public Health Field Accord Partiel dans le domaine social et de la santé publique



RESTRICTED P-SC-NU RD 8/1-14 REV2 English only

COMMITTEE OF EXPERTS ON NUTRITION, FOOD AND CONSUMER HEALTH (PARTIAL AGREEMENT) (P-SC-NU)

Strasbourg, 5 December 2008

FOR APPROVAL:

NUTRITION IN CARE HOMES AND HOME CARE REPORT AND RECOMMENDATIONS: FROM RECOMMENDATIONS TO ACTION

Amended draft report and recommendations, taking into account the comments from delegations that were received on the previous draft (dated 7 November 2008) before and during the Committee meeting on 1 December 2008 in Strasbourg

NUTRITION IN CARE HOMES AND HOME CARE REPORT AND RECOMMENDATIONS: FROM RECOMMENDATIONS TO ACTION

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Preface

The Council of Europe

The Council of Europe is a political organisation which was founded on 5 May 1949 by ten European countries in order to promote greater unity between its members. It now numbers 47 member States¹.

The main aims of the Organisation are to reinforce democracy, human rights and the rule of law and to develop common responses to political, social, cultural and legal challenges in its member States. Since 1989 the Council of Europe has integrated most of the countries of Central and Eastern Europe into its structures and supported them in their efforts to implement and consolidate their political, legal and administrative reforms.

The work of the Council of Europe has led, to date, to the adoption of over 170 European conventions and agreements, which create the basis for a common legal space in Europe. They include the European Convention on Human Rights (1950), the European Cultural Convention (1954), the European Social Charter (1961), the European Convention on the Prevention of Torture (1987) and the Convention on Human Rights and Bioethics (1997). Numerous recommendations and resolutions of the Committee of Ministers propose policy guidelines for national governments.

The Council of Europe has its permanent headquarters in Strasbourg (France). By statute, it has two constituent organs: the Committee of Ministers, composed of the Ministers of Foreign Affairs of the 47 member States, and the Parliamentary Assembly, comprising delegations from the 47 national parliaments. The Congress of Local and Regional Authorities of Europe represents the entities of local and regional self-government within the member States. A multinational European Secretariat serves these bodies and the intergovernmental committees.

The European Court of Human Rights is the judicial body competent to adjudicate complaints brought against a state by individuals, associations or other contracting states on grounds of violation of the European Convention on Human Rights.

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Albania, Andorra, Armenia, Austria, Azerbaijan, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, The Netherlands, Norway, Poland, Portugal, Romania, Russian Federation, San Marino, Slovak Republic, Serbia, Slovenia, Spain, Sweden, Switzerland, "the former Yugoslav Republic of Macedonia", Turkey, Ukraine, United Kingdom of Great Britain and Northern Ireland.

Partial agreement in the social and public health field

Where a lesser number of member states of the Council of Europe wishes to engage in some action but not all their European partners wish to join, they can conclude a 'Partial Agreement'.

The Partial Agreement in the social and public health field was concluded on this basis in 1959.

The areas of activity of the Partial Agreement in the social and public health field include two sectors:

- Protection of public health
- Rehabilitation and integration of people with disabilities.

At present, the Partial Agreement in the public health field has 16 member states2.

Activities are entrusted to committees of experts which are responsible to a steering committee for each area. The Committee seek close collaboration with other international institutions, in particular the Commission of the European Union. Contact is also maintained with international non-governmental organisations (NGOs) and industry, working in similar or related fields.

European industry branch associations are not entitled to send representatives to the meetings of the Committee of experts. They may be represented at the level of the Ad hoc Groups, which are advisory bodies to the Committee of experts. Ad hoc Groups are not entitled to take formal decisions.

Hearings are regularly organised between the Committee of experts and the European industry branch associations on specific questions related to the work programme.

The work of the Partial Agreement committees occasionally results in the elaboration of conventions or agreements. The more usual outcome is the drawing-up of resolutions of member states, adopted by the Committee of Ministers. The resolutions should be considered as statements of policy for national policy-makers. Governments have actively participated in their formulation. The delegates to the Partial Agreement committees are both experts in the field in question and responsible for the implementation of government policy in their national ministries.

The procedure provides for considerable flexibility in that any state may reserve its position on a given point without thereby preventing the others from going ahead with what they consider appropriate. Another advantage is that the resolutions are readily susceptible to amendment should the need arise. Governments are furthermore called upon periodically to report on the

Austria, Belgium, Cyprus, Denmark, Finland, France, Germany, Ireland, The Netherlands, Norway, Portugal, Slovenia, Spain, Sweden, Switzerland, United Kingdom of Great Britain and Northern Ireland.

implementation of the recommended measures.

A less formal procedure is the publication of general guidelines intended to serve as a model for member states.

Furthermore, scientific reports aimed at informing both governments and experts in the field are published on specific areas of concern.

Council of Europe Committees in the Field of Nutrition Including Compounds Used in and on Food

- Consumer Health Protection Committee (Steering Committee, pursues activities of the former Public Health Committee)
- Committee of experts on materials coming into contact with food (P-SC-CDA)

Ad hoc Groups with specific focus and often with industry participation, such as coatings, cork, metals and alloys, paper and board, recycled fibres, packaging inks, ion exchange resins, rubber products, tissue papers

- Committee of experts on nutrition, food and consumer health Ad hoc Groups with specific focus:
 - o Ad hoc Group on functional food (with industry participation)
 - o Ad hoc Group on nutrition in hospitals
 - o Ad hoc Group on stored product protection
- Committee of experts on flavouring substances (activities suspended in 2008)

The present report and recommendations on Nutrition in Care homes and Home Care have been prepared by the Belgian delegation of the Committee of experts on nutrition, food and consumer health (Partial Agreement) (P-SC-NU) and approved by the Council of Europe Consumer Health Protection Committee (Partial Agreement) (CD-P-SC).

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Acknowledgements

This report was conceived in the framework of the Belgian National Food and Health Plan (NFHP-B) by M. Arvanitakis³, P. Coppens⁴, L. Doughan⁵, A. Van Gossum³, with logistic and editorial support of C. Decroix⁶. The content is largely based on the recommendations and outcomes of the different working groups in the framework of the NFHP-B and the discussions, presentations and papers report prepared by the speakers of the international workshop on undernutrition in care homes and home care, that was organised in Brussels on 22-23 November 2007 by the This Forum was financed and organized by the Federal Public Service of Health, Food Chain Safety and Environment.

The NFHP-B would like to thank:

- The speakers of the international workshop who reviewed this report and gave valuable comments: A. Beck⁷, F. De Man⁸, M. Elia⁹, X. Hebuterne¹⁰, S. Henry¹¹, D.H. Jakobsen¹², O. Kohl¹³, B. Lesourd¹⁴, H. Lochs¹⁵, H. Mostert¹⁶, T. Pepersack¹⁷, C. Pichard¹⁸, M. Planas¹⁹, K. Schindler²⁰, J. Schols²¹, L. Sobotka²², J. Van Emelen²³.
- The members of the various workgroups of the NFHP-B who gave valuable input in this document: J.P. Baeyens, K. Boeykens, C. Corten, M. Delwaide, M. Declercq, R. De Donder, G. Dufourny, G. Filot, B. Folens, B. Geurden, M. Lardennois, R. Wouters.

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 $^{^{23}}$ Strategic Studies & Communication , Independant Health Insurance Funds, Brussels, Belgium

- The members of the scientific expert group undernutrition who established the recommendations for screening and nutritional assessment, annexed to this report: A. Van Gossum (president), I. Duysburgh, F. Mokaddem, T. Pepersack, S. Vereecken, I. Thiebaut, M. Declercq, M. Roosen, S. Martinuzzi, P. Milazzo, B. Geurden, K. Boeykens, R. Wauters, J. Damiaans, D. Dethier, P. Coppens, I. Laquiere, B Folens.
- The members of the working group on care homes who established the Charter: K. Boeykens, C. Corten, C. Van Aelst, G. Filot, B. Folens, B. Geurden, P. Planche.
- The King Boudoin Foundation for their financial support.
- All people who helped bring the topic of undernutrition into the spotlights and helped directly and indirectly to make this report possible.

Glossary

Anthropometrical measurements – Anthropometric assessment

The assessment of the nutritional state and body composition of a person. It may consist of measurements of body height, body weight, skin fold thickness, arm and calf circumference.

Artificial nutritional support – Artificial feeding – Artificial nutrition

Administration of specially formulated liquid nutrients through a tube directly into the gut (enteral nutrition) or into a vein (parenteral nutrition).

Body mass index (BMI)

Weight (in kg) divided by height2 (m2). Used to define underweight, normal weight, overweight and obesity of adult people. However, persons with low BMI can be undernourished and edema always falsely increases weight.

Caregiver - Carer

Unpaid relatives or friends whose life is in some way restricted by the need to be responsible for the care of someone who is mentally ill, mentally handicapped, physically disabled or whose health is impaired by sickness or old age.

Care home

Place of residence for people who require various degrees of constant nursing care because they have difficulties with the normal activities of daily living. Is also referred to as nursing home, rest home or residential home. Residents can include old people or younger adults with physical disabilities.

Catabolic – Catbolism

The set of metabolic pathways which breaks down molecules into smaller units and release energy.

Clinical dietician

A dietician with an education in clinical nutrition and dietetics. Clinical dieticians are responsible for dietary prevention and treatment of individuals in institutions or the community.

Clinical nutrition

The application of scientifically based nutritional methods in medical practice. This includes nutritional prophylactics (disease prevention) as well as the treatment of nutritional disorders.

Comorbidity

The presence of one or more disorders (or diseases) in addition to a primary disease or disorder

Community dietician

Community dietitians carry out clinical based patient care in the form of home visits for patients who are too physically ill to attend consultation in health facilities.

Complex carbohydrates

Refers to carbohydrate sources rich in dietary fibre, such as fruit, vegetables and whole-grains.

Cost-benefit

The analysis extends the cost-effectiveness analysis by placing a money value on the outcomes.

Cost-effectiveness

Compares two or more different ways to achieve the same object.

Council of residents

Committee composed of representatives of the residents in care homes.

Disease-related undernutrition

A state of insufficient intake, utilisation, or absorption of energy and nutrients due to individual or systemic factors, which results in recent or rapid weight loss and change in organ function, and is likely to be associated with a worse outcome from the disease or the treatment. Undernourished people can be overweight or obese according to their BMI.

Energy and protein dense menu

A menu with a high nutrient density, due to use of food products with a high fat and protein content.

Enteral nutrition

Nutrition provided through a tube or catheter or stoma that delivers nutrients distal to the oral cavity.

First line health care workers

The health care workers who are in involved with primary care. They act as a first point of consultation for the patients. It involves the widest scope of health care including all ages of patients. Continuity of care is also a key characteristic of primary care. Also referred to as front-line health care workers or primary care health care workers.

Food service – Meals-on-wheels – Catering service

A system in which meals are produced and served for people residing in health care facilities (hospitals, care homes), in a professional context. The system includes the food service premises, the production and distribution technology, and human resources involved in management, production, distribution and serving.

General dietician

A dietician with an education in clinical nutrition and dietetics, and food service management with overall responsibilities for both aspects in an institution or a community.

General practitioner – Family doctor – Physician

Medical prasctitioner who provides primary care and specialises in family medicine.

Global medical record – Medical record – Health record

Refers to a systematic documentation of a person's medical care and history. The term 'Medical record' is used both for the physical folder for each individual patient and for the body of information which comprises the total of each patient's health history.

Health care worker – Health care professionals

All "professional caregivers", including general physicians, nurses, dieticians, speech therapists, physiotherapist, pharmacist, etc who are paid to deliver care to patients and old people. This is opposed to caregivers, who are normally unpaid and provide care on a voluntary basis.

Home care

Health care or supportive care provided in a person's home by health care professionals and caregivers.

Inpatient

A patient who occupies a hospital bed.

Institution

Any health care facility where people are admitted to for acute or chronic care. This typically includes hospitals and nursing or care homes.

Macronutrients

Energy-supplying nutrients (carbohydrates, proteins, and lipids).

Malnutrition

A deficiency or excess of energy, protein and other nutrients causing adverse effects on tissue, body form (body shape, size and composition) and function, as well as on clinical outcomes.

Malnutrition Universal Screening Tool (MUST)

Screening tool for undernutrition, developed by BAPEN (2004). Recommended by the NFHP-B as reference tool in geriatric hospital patients (>75 years) and in younger people in home care.

Metabolic rate

the rate of energy expended while at rest in a neutrally temperate environment, in the postabsorptive state (meaning that the digestive system is inactive).

Micronutrients

Essential nutrients present and required in the body in small quantities (vitamins, minerals and oligoelements).

Mini Nutritional Assessment (MNA)

Screening tool for undernutrition, developed by Nestlé Nutrition Services (1998). Recommended by the NFHP-B as reference tool in care homes and in geriatric hospital patients (>75 years). The short form of the NMA (questions A to F - MNA-SF) is the preferred method for screening in the home care situation.

Nursing home

See Care Home

Nutrition charter

Charter explicating requirements to be met for accreditation in relation to nutritional care (See annex)

Nutrition committee - Nutritional Support Team

Multidisciplinary team in an institution in charge of the development and implementation of nutritional screening, assessment and support protocols.

Nutrition manager

The person in charge of the Nutrition Committee, usually a specialist doctor with expertise in nutrition.

Nutritional assessment

A comprehensive evaluation of nutritional status, including one or more of these: medical history, dietary history, physical examination, anthropometrical measurements and laboratory data.

Nutritional care

The basic duty of providing adequate and appropriate food and drinks, and/or artificial nutrition to a person.

Nutritional patient record

Systematic documentation of a person's nutritional care and history, either in physical form (nutrition status booklet, etc) or electronically. Should be part of the global medical record of the person.

Nutritional risk

The risk for nutrition-related complications to the disease or the treatment.

Nutritional risk screening (NRS-2002)

The process of identifying characteristics known to be associated with nutrition-related complications. Its purpose is to detect persons at risk who may experience an improved clinical outcome when given nutritional support.

The term is also used to describe a screening tool for undernutrition, developed by an ad hoc ESPEN working group (2002). This tool is recommended by the NFHP-B as reference tool in general hospital patients.

Nutritional steering committee

An advisory committee consisting of staff from all disciplines, including managers, involved in the nutritional care of the patient or rsident in the institution.

Nutritional support

Assessment of current nutritional status, estimation of nutritional requirements, prescription and delivery of appropriate energy, macro- and micro-nutrients, electrolytes and fluids (in the form of ordinary hospital food (first choice), sip feedings and/or artificial nutrition), monitoring the former in the context of clinical status and ensuring that the most optimal feeding route is used at all times. Nutritional support is part of the medical treatment and its purpose is to improve or maintain a person's nutritional status and hasten and improve recovery.

Nutritional support teams/units (NST)

A multidisciplinary team/unit with expertise in nutrition, which is involved in nutritional support, whose remit varies according local circumstances, interest and to resource allocations. Usually takes active part in nutritional support, and serves in a quality control capacity, standardising practice, gathering new information and educating other health care professionals.

Outpatient

A patient who comes to the hospital, clinic, or dispensary for diagnosis and/or treatment but does not occupy a bed.

Parenteral nutrition

Nutrients provided intravenously either into a large central vein or a peripheral vein.

Patient

A person requiring medical treatment, either staying at the hospital (inpatient) or going to the hospital without occupying a bed (outpatient) or being treated by a general practitioner.

Reimbursement

Full or partial compensation by the State to a person for an expense (e.g. when dietician consultation or the use of supplemental foods is indicated, reimbursement could help avoid financial barriers).

Resident

A person staying at a care home.

Sarcopenia

The degenerative loss of skeletal muscle mass, strength and integrity associated with senescence (advanced age).

Sip feeding

The oral administration of nutritional support under the form of supplemental feeds (most frequently under the form of drinks).

Stakeholders - Society Stakeholders

Any person, institution or organization that has an interest in a certain topic.

Subjective Global Assessment (SGA)

Nutritional assessment method, described by Detsky et al (1987). It assesses nutritional status based on features of the history and physical examination. This tool is recommended by the NFHP-B as reference tool for nutritiona assessment in all settings (hospital, care home, home care).

Supplements – Supplemental foods – Supplemental feeds

Foodstuffs that are specifically formulated (enriched in energy, protein and/or vitamins and minerals) to provide appropriate nutritional support in specific dieases and/or (disease-related) undernutrition. When produced by companies, they are legally called foods for special medical purposes. Compositional and other aspects are regulated on EU level by Directive 1999/21.

Tube feeding – Enteral feeding

The administration of nutritional support under the form of supplemental feeds by using a feeding tube inserted into the gastrointestinal tract. This is done either nasogastric (down the oesophagus into the stomach) or gastric (through a small incision in the abdomen into the stomach, most frequently by percutaneous gastric endoscopy)

Undernutrition

A condition which is characterized by clinical depletion, undesired weight loss or underweight

Wasting

The process by which muscle and fat tissue "wastes" away, caused by low food intake or debilitating diseases.

Abbreviations

AIM: Association Internationale de la Mutualité

BAPEN: British Association of Parenteral and Enteral Nutrition

BMI = Body mass index (expressed as kg/m2 (weight/height2))

DGE: German Nutrition Society

DGEM: German Society for Nutritional Medicine

EN: Enteral Nutrition

ENDA: European Nursing Directors Association

ESPEN: European Society for Clinical Nutrition and Metabolism

EUGMS: European Union Geriatric Medicine Society

FENS: Federation of European Nutrition Societies

FTE: Full-Time Equivalent

GP: General Practitioner

HACCP: Hazard Analysis Critical Control Points

HOPE: European Hospital and Healthcare Federation

ILC: International Longevity Centre-UK

LPZ: Landelijke Prevalentiemeting Zorgproblemen Project

MNA: Mini Nutritional Assessment

MNA-SF: Mini Nutritional Assessment Short Form

MNI: Medical Nutrition International Industry

MUST: Malnutrition Universal Screening Tool

NCPC: National Council for Palliative Care

NFHP-B: Belgian National Food and Health Plan

ONS: Oral Nutritional Supplements

PCM: Protein Calorie Malnutrition

PEM: Protein Energy Malnutrition

RDA: Recommended Daily Allowance

SGA: Subjective Global Assessment

TPN: Total Parenteral Nutrition

Executive summary

Undernutrition is the deficiency of energy, protein and other nutrients imparing the body and its functioning, jeopardizing clinical outcomes. Undernutrition causes hospital stays to double and increases complications and mortality with the elderly across Europe. Among the causes of undernutrition are decreased metabolic rate, weaknesses, and illnesses. Complicating factors common with the elderly are loss of appetite, dementia, social isolation, reduced oral health, financial problems and absence of feeding assistance- making this group particularly vulnerable to undernutrition.

Treating undernutrition costs around €10.95 billion per year in the case of the UK, thus ranking in the same range of health care cost as e.g. obesity. Although most of the expenditure on disease related malnutrition involves people over 65, or 15% of the population, it remains hardly recognised as a major health care problem. About half the cost of undernutrition occurs outside hospitals, mainly in long-term residential care for older people. Care costs can be reduced through preventive medicine, altogether observing social justice and fair equity-efficiency trade-off. Undernutrition can be prevented through promoting better nutrition in hospitals and care homes and oral hygiene, by installing screening routines, by educating caregivers, and by making meals a social event. Reimbursement should be expanded, for dietary counselling and supplemental foods.

Proper screening routines are of particular importance for early detection of undernutrition, which can be concealed. Health care facilities need to adopt scientifically and technically established diagnosis tools and critera, and should continue screening after hospital dismissal. Collaboration with dieticians should be increased. To successfully tackle malnutrition a multidisciplinary, multi-level approach is important, informing, educating and training stakeholders, patients and residents, family, caregivers and policy makers. Awareness of undernutrition issues should be improved with care home management and kitchen staff through continued education. Dieticians should be given a central role in this regard. In the light of the above, policy makers should create legal frameworks to confront undernutrition as the public health concern that it is. Governments should set and enforce standards for nutritional care and screening, assessment and follow-up and make undernutrition part of national food and health plans. Dietetic follow-up and specialized nutrition should be included for reimbursement. Support should be given to research on best practices, and evidence-based approaches. National platforms for transfer of nutritional patient information between care settings should be organised. Nutritional education should be included in physicians', nurses', and care givers'

curriculae. Finally, government policies aimed at combating undernutrition should include assigning political responsibility for elderly people and putting undernutrition on the political agenda.

1. Introduction

In 2002, the Council of Europe published a report on food and nutritional care in hospitals¹, which contained over 100 recommendations for improvement. In this report, the Council of Europe confirms that early and proactive screening, combined with the monitoring of dietary habits, can contribute to a faster socio-economic reintegration of the patient and to an improvement of his/her quality of life. In 2003, the Council enacted a resolution² and formulated recommendations on the situation in hospitals. These recommendations include:

- A clear definition of the responsibilities of healthcare staff and hospital management with regards to nutritional care;
- The putting in place of scientific standards for assessing, evaluating and supervising diet and risks of patients in relation to undernutrition;
- The extension of the institution's liability with regards to nutritional care after hospitalization;
- Improving the training level of healthcare staff;
- The promotion of an individual and flexible offering of meals with the possibility for the patient to ask for additional servings;
- The contribution by patients in drafting their meal-taking schedule;
- The promotion of cooperation and communication amongst hospital staff members to guarantee an optimal level of nutritional care, including better communication between the hospital level and the first-line healthcare staff;
- Far from being a hotel service, nutrition is an essential element of patient treatment; it must therefore be considered as such by the hospital management;
- The management must acknowledge responsibility for dispensers of nutritional care and must give priority to an internal nutrition policy;
- When allocating the food budget, it is necessary to take into account the costs incurred by complications and an extension of hospital stay due to undernutrition.

In 2006, as an example of national activities, the Belgian National Food and Health Plan³ was initiated to address nutrition and health issues and formulate related recommendations. It focuses on three different settings: hospitals, care homes and home care. The plan considered undernutrition as an

important issue, which led to the establishment of a dedicated policy option and the creation of several expert working groups. Their main objective was to identify the main causes and develop an action plan. This resulted in the identification of eight fields of action. A two-day international workshop on the topic of undernutrition in care homes and home care was organized on 22/23 November 2007 and allowed European experts to present and debate the various aspects of this specific problem in Europe.

All these activities together with the resolution of the Council of Europe have been the basis for the recommendations and evaluations in this report. It focuses on the importance of early and adequate nutritional risk screening, the prevalence and causes of undernutrition, the different types of nutritional support, the distribution of the responsibilities and the importance of continuing education on (clinical) nutrition in the three settings. At the end of this report, we wish to outline the responsibilities of all actors involved in resolving this important European-wide issue, as well as suggest possible actions for each of the settings.

Documents which have served as an information source for this report are:

- The "Report and recommendations of the Committee of Experts on Nutrition, Food Safety and Consumer Protection: Food and nutritional care in hospitals: How to prevent undernutrition?", November 2002;
- The presentations papers and report prepared by the speakers of the international workshop on undernutrition in care homes and home care, Brussels November 2007;⁴
- The recommendations and outcomes of the different working groups in the framework of the Belgian Nutrition and Health Plan, 2006-2008;³
- The final report of the STAVO-project conducted by the Belgian Ministry of Social Affairs and Public Health, 2006;⁵
- The report of the project evaluation of the approach to undernutrition in geriatric wards, conducted by the Belgian Ministry of Social Affairs and Public Health, 2007.⁶

2. Prevalence and causes of undernutrition in care homes and home care

Summary

- The diagnosis of severe undernutrition is based on the presence of one or more of the following criteria: (1) Weight loss: \geq 10% in 1 month or \geq 15% in 6 months, (2) BMI < 18 kg/m², (3) Serum albumin < 30 g/I
- Undernutrition is frequent in older individuals living at home (8-19%) and in chronic care institutions (26%-38%) according to various European prevalence studies
- Older people are at risk of micronutrient deficiency (mainly group B vitamins, vitamin C, vitamin D, selenium, zinc and calcium).
- Causes that lead to undernutrition include oral and dental disorders, swallowing problems, depression, dementia, chronic diseases, medications, psychological and social factors leading to dependency

Undernutrition

Although specific numbers are scarce, there is a general consensus amongst various stakeholders that undernutrition remains a considerable problem in health care settings and policies all over Europe. Undernutrition is usually defined as a deficiency or excess of energy, protein and other nutrients causing adverse effects on tissue, body form (body shape, size and composition) and function, as well as on clinical outcomes⁷. This report focuses specifically on undernutrition, a condition which is characterized by clinical depletion, undesired weight loss or underweight. Sometimes undernutrition also is defined by the terms Protein Calorie Malnutrition (PCM), Protein Energy Malnutrition (PEM) or Malnutrition of multiple nutrients. The condition results from an imbalance between intake and body requirements. This imbalance causes tissue loss, in particular of muscle tissue, with harmful functional consequences.

Nutrition deficits result into major body dysfunctions altering daily activities (autonomy), increasing the prevalence of additional pathologies (vulnerability) and delaying the recovery after acute events (clinical outcome), and ultimately jeopardizing the economic system of the health care institutions.

Poor nutrition intake, physical inactivity, chronic diseases and ageing pave the way for undernutrition. These conditions are generally not recognized as "risk situations" and therefore are not medically taken into account in due time in order to allow optimal treatment such as timely nutrition support. At a later stage, severe undernutrition is difficult and costly to cure.

As prevention is both easier and more cost-effective, screening for the risk of undernutrition is therefore a first important public health measure to identify people at risk.

In guidelines established in France in 2007 by the Haute Autorité de Santé, the risk of undernutrition is defined by the presence of at least one of the following criteria:⁸

- Weight loss ≥ 5% over 1 month or ≥ 10% over 6 months
- Body mass index (BMI) < 21 kg/m²
- Serum albumin concentrations < 35 g/l
- Global Mini Nutritional Assessment (MNA) score <17

If these criteria are met a person will have an increased risk of actually getting <u>undernutrition</u> if appropriate action is not taken. The diagnosis of severe undernutrition is based on the presence of one or more of the following criteria:

- Weight loss: ≥ 10% in 1 month or ≥ 15% in 6 months
- BMI < 18 kg/m^2
- Serum albumin < 30 g/l.

Prevalence

Although no comparison can be made, there is a general European agreement that undernutrition is significant, especially among older persons (20-30% for BMI <20 kg/m²). The Council of Europe, in its 2003 Resolution on food and nutritional care in hospitals, even went as far as saying that there is an "unacceptable number of undernourished hospital patients in Europe". It is also important to state that the risk of undernutrition increases during hospital stay.

It is very difficult to assess the prevalence of undernutrition in both care homes and home care, and to compare various figures between different countries, since there is no general agreement yet on the criteria which should be used when establishing the prevalence of undernutrition in adults (including old persons). Different methods and criteria have been used and have led to a broad variety of prevalence figures, but it is important to assess a person's nutritional status with proper and user-friendly methods, such as weight loss, BMI, (recent) food intake, age-related changes in body composition, muscle mass and function, etc.⁹

Some countries, like the Netherlands, have a set of clear measurement and screening tools, but there is an obvious need for a tool that is agreed on and used by all European countries. Studies should therefore be undertaken to develop and validate simple screening methods for examining undernutrition in care homes and home care. In Chapter 6 of this report, some possible screening methods are listed, together with the issues currently related to the screening of undernutrition.

Nursing homes

In Belgium a survey on the prevalence of undernutrition in geriatric wards of 90 hospitals showed that four out of five persons suffer from undernutrition or are at risk. Out of the 2.565 persons aged 75 years and older who were admitted to a geriatric ward, 35,9% suffered from undernutrition and 41,9% were found to be at risk using the MNA score.⁶

Figures from France estimate that undernutrition affects 4 to 10% of older persons living at home; 15 to 38% of those in institutional care; 30 to 70% of hospitalized older persons. A study aimed at describing the nutritional status of geriatric home residents according to their place of dwelling in the Aquitaine region showed an estimated prevalence of undernutrition of 19.1%. This rate was higher in long-term care (48.0%) than in nursing homes (14.5%).¹⁰

The prevalence of undernutrition at home (8-12%) shows that we need to prevent undernutrition in the general population. Its prevalence at the time of hospital admission (30-50%, higher in geriatrics) indicates the vulnerability of undernourished persons. During hospitalization, undernutrition

aggravates mostly because pre-existing undernutrition is not recognized, food intake is chronically insufficient and nutrition support, if prescribed, is too late to be efficient.

In The Netherlands a National Prevalence Measurement of Care problems is conducted annually (since 1998) in home care organizations, care homes and hospitals (LPZ project)¹¹. It provides insight in the prevalence, prevention, management and quality indicators of relevant care problems. It is a cross sectional study with a standardized questionnaire, carried out one day a year (4 days in home care) during which all persons are assessed by two caregivers per person (for assessment). Since 2004 also the prevalence and other indicators of undernutrition are measured annually. The LPZ uses the following definition to identify undernutrition:

- BMI < 18,5 kg/m² (<24 kg/m² if age \ge 85)
- Or unintentional weight loss (6 kg during last six months or 3 kg during the last month)
- Or a BMI between 18,5 and 20 kg/m 2 (24-29 kg/m 2 if age \geq 85) in combination with no nutritional intake for three days or likelihood of less intake for more than 1 week

In this study, involving 12883 persons, the prevalence was shown to be the highest in hospitals (23.8%) followed by home-care organisations (21.7%) and nursing homes (19.2%).¹² The evolution of the prevalence of undernutrition In The Netherlands during the period 2004-2007 is shown in Figure 1.¹³

Prevalence of malnutrition 2004-2007

Malnutrition %					
Organization	2004	2005	2006	2007	
Acute care					
Acad. hospitals	26.0	29.7	29.9	16,5	
Gener. hospitals	28.2	26.5	23.3	16,1	
Chronic care					
Nursing homes	24.0	20.7	25.6	22,3	
Residential homes	18.5	17.9	28.0	26,2	
Home care					
Home care org.	28.7	24.9	22.9	19,3	

Figure 1: Prevalence of undernutrition in The Netherlands 2004-2007

Home care

In Belgium, a survey – the NAME Study, 1997¹⁴ – amongst 60+ older people illustrates that undernutrition is also of concern in the home care setting. Nutritional assessment using MNA showed that 45% of this population group had an increased risk of undernutrition and that undernutrition was present in 6%.

Amongst the factors that have a negative influence on the nutritional status, the survey showed that of the people in the survey:

- 50% was completely dependent on others for the preparation of the main hot meal;
- 17% was dependent on hot meal delivery at home services;
- 36% does not always finish the meal;
- 14% does seldom or never enjoy their meals;
- 73% has orthodontic prostheses and 10% does not wear them during eating;
- 30% does not have a food shop in their neighbourhood or cannot reach it;
- 10% has frequent financial problems; in 3% these problems are serious.

Causes

Risk of undernutrition increases with age. In all health care settings, including care homes and home care, the percentage of persons suffering from undernutrition rises when the number of diseases as well as care dependency increases.

Obviously, the most important cause of undernutrition is reduced or insufficient intake of food or increased loss of nutrients. In older people in particular, the process of ageing induces physiological and behavioural changes that negatively affect nutritional intake. Weakness and associated illnesses, loss of appetite, dental problems, lack of help with eating, social isolation, financial problems etc... are all factors leading to reduced food intake. Moreover, many diseases have anorexia as a symptom, which in itself may lead to undernutrition.¹⁵

Furthermore, many frequently occurring conditions in older people are known to affect adequate nutritional intake also indirectly. Conditions leading to memory loss, such as dementia or Alzheimer's disease, impair communication skills and result in a loss of autonomy with regard to food choice and eating. Ultimately it makes the person completely dependent on the care of others. People gradually lose their taste perception and food preferences, which leads to decreased food intake. The rythm of feeding changes, with excessive intake or lack of intake at moments and unbalanced intake because of limited or monotonous food preferences. Although not the only factor, reduced food intake invariably results in wasting and considerable loss of weight in people at the advanced stage of the disease. Mobility becomes a serious problem and the risk of aspiration of food, leading to pneumonia, increases.

Emotional problems are one of the most common reversible causes of undernutrition, particularly in old persons. As already mentioned, financial problems are another important factor for 10% of the older people. Because of their social isolation, financial problems, etc., older people frequently lose their lust in life and food and reduce their food intake. This loss of "appetite in life" is aggravated by disease, disabilities (difficulties in swallowing, chewing, oral pain, etc) and medications. This situation can result in long periods with an insufficient energy intake and loss of weight. Emotional problems as a consequence of the prior illness, social isolation or bereavement can easily lead to apathy and anorexia, causing undernutrition and possibly creating a vicious cycle. Undernutrition, in combination with the underlying disorder, increases the risk of complications, lowers resistance to infections, impairs wound healing, harms the person's physical and emotional condition still more and is likely to increase the risk of mortality.¹⁶

Avoiding isolation, developing adapted housing and allowing old people to use their meal in a family environment rather than isolated meal services are elements that can reduce emotional factors leading to undernutrition. Housings which are in favour of social interaction between young and old, of the development of autonomy, of opening to the exterior world do exist, amongst others in Denmark, in The Netherlands and in Canada but also in Belgium (the group housings like the beguine convents, the Abbeyfield houses), the host families, the kangaroo housing, the housing shared with a student, the bi-generational housing. It has been shown that family-style meals stimulate daily energy intake and protect nursing home residents against undernutrition.¹⁷

It is therefore important to recognise <u>risk factors</u> that may be present. Such risk factors for undernutrition in older people include factors unrelated to age and factors more specific to older people. The main risk factors unrelated to age are cancer, chronic and severe organ failure (cardiac, respiratory, renal or hepatic), gastrointestinal diseases causing maldigestion and/or malabsorption, chronic alcoholism, chronic infectious and/or inflammatory diseases, progressive neurological diseases and all factors likely to cause a reduction in food intake, an increase in energy requirements, malabsorption, or all three. An overview of the most common risk factors in relation to the development of undernutrition is given in Figure 2.¹⁸

Factor	Possible causes	Factor	Possible causes	
and environmental	Social isolation Grieving Financial difficulties Ill-treatment Hospitalisation Change in lifestyle: Admission to an institution	Long-term drug treatme n t	Polymedication Medication causing dryness of the mouth, dysgueusia, gastrointestinal disorders, anorexia, drowsiness etc. Long-term corticosteroid therapy	
Oral and dental Mastication disorders Poor dental status Poorly fitting dentures Dryness of the mouth Oropharyngeal candidiasis Dysgueusia Swallowing disorders ENT disease		Any acute disorder or decompensation of a chronic disease	Pain Infectious disease Fracture causing a disability Surgical procedure Severe constipation	
Swallowing disorders	Vascular neurodegenerative disease	Dependency for daily	Pressure sores Eating dependency	
Psychiatric disorders	Depressive syndromes Behavloural disorders Alzheimer's disease Other forms of dementia	activities	Mobility dependency Salt-free Slimming	
Dementia		Restrictive diets		
Other neurological Confusional syndrome Consciousness disorders Parkinsonism			Diabetic Cholesterol-lowering Long-term residue-free diets	

Figure 2: Risk factors in relation to the development of undernutrition

Each of these factors may promote or be associated with undernutrition and must alert the health professional and close relatives to an increased risk. This is especially the case if several factors are combined.

<u>Lack of awareness</u> is a crucial factor for the persistence of undernutrition. A Dutch study, carried out by TNS-NIPO in 2000, reported that 60-80% of general practitioners do not experience undernutrition as a problem in their practice.¹⁹ In hospitals and care homes, professionals do not realize that undernutrition is so much prevalent and often is already present at admission. In home care there is even less alertness on this problem.

In the home care setting, the main contributors to the risk of undernutrition are therefore the lack of awareness and the difficulty to screen and assess the people in their home environment. Paramedical professionals and caregivers often have limited resources and time and are focused on care-related aspects rather than on nutrition. Lack of communication with the person's physician and lack of awareness on undernutrition add to the problem. When people are immobilised or incapacitated, or when they have financial problems, proper nutrition is often the first element that is neglected.

Many older people living in care homes or at home are bound to go to a hospital at a given moment because of various illnesses. When such people are at risk or already suffering from undernutrition, such a hospital stay is often deleterious for their nutritional status. Not only will those persons already suffer from loss of appetite caused by their disease and medications, the diagnostic and (surgical) interventions in the hospital will often result in a diminished digestion and/or intake of important nutritional elements. Most people have an energy and protein intake below the estimated requirements, and an accordingly low intake and blood level of vitamins and minerals.²⁰ This problem is aggravated due to a lack of systematic screening and nutritional care, a lack of education and training of the caregivers, and an absence of criteria and quality standards for the food offered to the people (inappropriate dietary choice, interruption of meals by the staff, missed meals due to different procedures...).

Specific recommendations with regard to prevalence and causes:

- Promote better nutrition offering/oral hygiene;
- Avoid social isolation;
- Include best practices for screening and nutritional assessment in the education and training of primary health workers;
- Raise the awareness of health workers through systematic training to enable them to recognise undernutrition in an early stage and to start appropriate treatment;

- Deploy a systematic screening of residents, at the level of care homes;
- Raise the awareness of first line care in order to screen people who live at home, to struggle against social isolation and to develop housing policies which are especially adapted.
- Develop strategies that allow older people to realize their will, namely by rethinking the architecture of the proposed housings to promote social interactions and avoid isolation;
- Replace of the meal services with family-style meals in nursing homes to make it possible to take a meal in a family style in the canteens of nursing homes.
- To pay special attention to the particular situation of nutritional intake of people 85 years of age and older and to people with chronic diseases

3. Consequences of undernutrition for older people

Summary

- Undernutrition may prolong the patient's hospital stay, increase the complication rate up to
 20 times and increase death rates compared to well-nourished patients with the same diseases.
- Sarcopenia with muscle wasting is also a consequence of undernutrition, which may lead respiratory failure and physical dependency
- Undernutrition can lead to a state of social isolation and high level of dependence

Morbidity – Mortality

The number of older persons is constantly rising, especially in European countries and North America. These people also generate an increasing group of persons who are admitted to hospitals due to acute or chronic illness. However, combinations of numerous chronic diseases with lack of functional ability make this group very vulnerable; Their treatment is more complicated and expensive and the results are uncertain. Moreover, severe protein energy undernutrition has been found in 26–65% of older people hospital in-patients and in 5–85% of institutionalized individuals. The loss of lean body mass is frequently connected with this poor outcome. A clear relationship is found between mortality and nutritional status, assessed anthropometrically in hip fracture patients. ^{21,22,23,24}

As stated in Chapter 3, undernutrition increases the risk of complications, and severely undernourished patients often enter a cycle of <u>progressive clinical deterioration</u>. Their hospital stay may increase with twice the normal length, and they may experience 2 to 20 times higher complication and death rates compared to well-nourished patients with the same diseases.²⁵ Because they do not take in the necessary vitamins and food elements, they are - because of their nutritional deficits - often unable to recover from a first event whilst developing a second. They are also suffering from an impaired resistance to infection, which in turn can worsen their nutritional status.

Another consequence of undernutrition in older people is the loss of <u>muscle mass</u>, (sarcopenia)⁴, which is not only a consequence of poor nutrition but is also the result of complex factors such as immobility, ongoing chronic diseases, hormonal changes, oxidative stress etc. Immobility in particular can play an important role in its development. The loss of muscle mass contributes to limitations in

physical activity and decreases the capacity for rehabilitation especially in the older patients. Then even a small decrease of the muscle mass (which occurs during acute illness) significantly decreases the capacity for the basic activities mentioned above. Whereas in young and so far healthy persons the loss of muscle mass only decreases their capability for some extra activities (sport, climbing the stairs, running, etc.), the loss of muscle mass in the older depleted patients leads to the loss of very basic activities. This leads to their dependency and can even cause significant problems with keeping an upright position and coughing.

The amount of muscle tissue is closely related to physical activity; however, physical activity among the elderly is frequently reduced to events like going to the bathroom, washing, taking meals and sometimes also food preparation or a short walk outside the apartment. Undoubtedly, decreased muscle function as a result of insufficient physical activity (because of age or disease) is a factor, which contributes to further loss of muscle tissue. Furthermore, sarcopenia, aggravated by undernutrition, increases the risk of fall, a leading cause for admission to hospital of older people. In the presence of undernutrition and/or sarcopenia recovery from fractures is greatly impaired, resulting in increased morbidity and mortality.

Acute diseases such as inflammation as well as surgery or trauma lead to further muscle wasting. Muscle protein catabolism accelerates to balance substrate demands for tissue repair and of gluconeogenesis. These substrates are necessary for survival but in extreme cases catabolic response can result in such dysfunction and tissue loss that survival is threatened even in young subjects. All the more, there is a reduced amount of substrate, which fluxes between muscles and injured tissues (trauma, operation wound, bed sores, site of inflammation etc) and this decreases the inflammatory, immune and healing processes in the older patients with prior undernutrition. Probably all these mechanisms are responsible for the higher mortality rate apparent in people who are undernourished or at risk of undernutrition.

Particular attention should be paid to a loss of mass of the respiratory muscles, which makes it difficult for the older person to cough and expectorate effectively, with an increased risk of lung infection as a result. Multiple aspirations and fatal pneumonia are frequent consequences of such a development. An impaired ventilatory drive may also make it difficult to take a critically ill patient off the ventilator. The cardiac function is impaired, with a reduced cardiac output and a risk of heart failure. The gastro-intestinal function and structure are injured. The loss of mobility as a consequence of the reduced muscle mass not only delays the recovery, but also predisposes the patient to thrombo-embolism and bedsores.

Even older persons who survive acute illness treatment are for a long time fully dependent on the help of others and quite often spend the rest of their lives in care homes. The resulting dependence further deteriorates the mental state of already catabolic patients. This leads to profound depression, anorexia and to the fixation of the futile cycle described above. This way, older persons who were mentally relatively stable before their acute illness will face substantial psychological and physical problems during several days after acute illness or elective surgery. Unfortunately, this change is often misinterpreted as a mental impairment and treatment with neuroleptic drugs frequently finishes the patient's life.

A rapid weight loss of between 5 and 10% causes clinically significant changes in organ functions; a weight loss between 35 and 40% is associated with a 30% risk of death and survival beyond a 50% weight loss is unlikely.

At its worst, undernutrition leads to death, either from a preventable complication or from inanition. The sequence of anorexia of the ageing leading to sarcopenia, leading to cachexia is the futile cycle that has to be broken by early screening and appropriate treatment.

Quality of Life

It is clear that all of the above mentioned consequences ultimately result in a decreased 'Quality of Life' for the undernourished older person.

As described above, undernutrition results in increased immobility and dependency on others. Undernutrition limits the physical activities, and even severely decreases the capacity of performing basic activities for these older persons. This in turn leads to a loss of autonomy, a decrease in social interactions, and further isolation and alienation, thus aggravating undernutrition.

Undernutrition makes the person become apathetic and depressed, which may lead to a loss of morale and the will to recover. The inability to concentrate also means that the person cannot benefit from instructions about techniques needed for self-care. A general sense of weakness impairs the appetite and the ability to eat.

Undernutrition clearly leads to a state of social isolation and a high level of dependence.

Good nutrition is synonym of health-related quality of life. It averts undernutrition, prevents dietary deficiency disease and promotes optimal functioning. Because of its consequences on both physical and mental health, undernutrition severely affects the quality of life of people affected by it.

Specific recommendations with regard to the consequences of undernutrition for older people:

Develop social policies which are in favour of social interaction between generations and structures which allow older people to stay in their homes, by financing adapted housings and by offering catering services of high nutritional quality.

4. Impact of undernutrition on health care costs

Summary

- Undernutrition-related disease is an economic burden in most countries and preventive medicine should therefore be one of the corner stones of the actions undertaken to reduce health care costs.
- Cost-effectiveness analysis, which should take into account social justice and an appropriate equity-efficiency trade-off, is important to determine appropriate management.
- Hospital-related undernutrition and its costs could be reduced by a general better hospital food provision and medical act reimbursement including artificial nutrition, as well as smooth transition between hospital and chronic care centers.

Optimal nutrition and dietary goals in older people

Dietary factors are the most preventable cause of illness. As the main providers of health care in Europe, health care facilities are expected to be serving nutritious, tasty meals that support and stimulate recovery from illness, and promote a healthy, balanced diet. Unfortunately, several surveys and official reports have shown the dissatisfaction of hospital patients and care home residents with the food offered. Regulators are therefore concerned that the health of patients is being undermined, leading to longer hospital stays and in consequence unnecessary because avoidable costs to health care.

In general, on an international level, health care costs are continuously increasing. Preventive public health however only accounts for 0.5-6% of all health care costs, which is clearly insufficient.

It is a general observation that the costs of health care, having risen considerably in the past decade, continue to rise. This is an observation valid for all EU countries (see Figure 3).²⁶

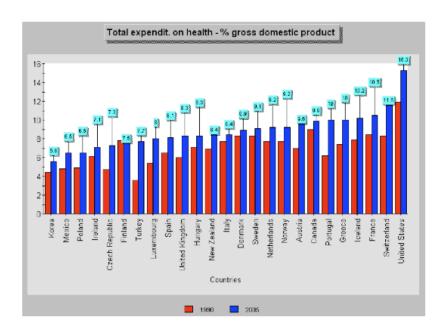


Figure 3: Total expenditure on Health as % of Gross Domestic Product in EU countries

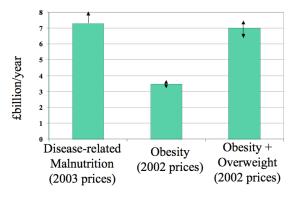
Although the contribution from private financing is also increasing, the community covers the major part of health care costs.

Detailed information on national costs of undernutrition is rare. Nonetheless, the problem becomes urgent. A survey in the UK on the number of visits or hospital admissions per subject (> 65 years) per year shows that GP visits increase from 4.31 in non-undernourished people (low risk using MUST) to 7.10 in undernourished people. Likewise, hospital outpatient visits increased from 1.02 to 1.36 and hospital admission from 0.28-0.50 with an increase in length of hospital stay of 30%.²⁷

Undernutrition-related disease is an economic burden in most countries, although limited data are available. Most of the data on the national cost of undernutrition are gathered in different countries in different care settings at different times using different criteria for undernutrition. An estimate for the UK shows that in 2003 public expenditure on disease related undernutrition was 10.95 billion Euro per year, or \geq 10% of public expenditure on health.²⁹ In Belgium they are estimated at 400 million Euro per year.³ In most cases, these costs are for the patients to pay. Since they are only in some cases partially reimbursed and often not at all, treatments are mostly cancelled or terminated early.

This confirms that undernutrition, hardly recognised as an important health care problem, ranks in the same range of health care cost as obesity and overweight, conditions that are at the focus of every national health policy. Preventive medicine should therefore be one of the corner stones of the actions undertaken to reduce health care costs (See figure 4).²⁸

Annual cost of disease-related malnutrition, obesity* and overweight* in UK



^{*} House of Commons Health Committee 2004

Figure 4: Annual cost of disease-related malnutrition, obesity and overweight in UK

It is clear that most of the expenditure on disease-related malnutrition involves people >65 years, who account for only ~15% of the general population. About half the cost of undernutrition occurs outside hospitals mainly for long-term residential care for older people.²⁷

Cost-effectiveness and cost-benefit assessment

To determine where and how to spend their money, public health services make a cost-effectiveness analysis, comparing the relative costs and outcomes of two or more courses of action. An example of this is the <u>cost-utility analysis</u>, where the effects are measured in terms of years of full health lived. Low costs are always more easily accepted than high costs. However, the private coverage of costs is often ignored in these models, as well as the quality of life, the cost to caregivers and equity.

There is a clear need for a <u>cost-effectiveness analysis</u>, which should take into account social justice and an appropriate equity-efficiency trade-off.²⁹

A first way to reduce costs can be found in making the hospital stay shorter. This can be done by assessing nutritional deficiencies in an early stage - and thus developing efficient <u>screening methods</u> in all health settings (see chapter 7) and by addressing the problem adequately through the provision of <u>nutritional support</u>. Cost-effectiveness is not a simple task when taking into account the various

factors. Nonetheless, different attempts have been made, all suggesting that nutritional support is both cost-effective and cost-beneficial. However, these calculations should be extended and performed by experts in health economics. It is also important to take functional capability and the life satisfaction of the person into account.

The <u>choice of nutritional support</u> determines treatment costs. In addition, the cost required to avoid complications and extended length of stay should be balanced against the cost of providing aggressive artificial nutritional support unnecessarily.

The costs of the <u>food service system</u> can be divided into the costs of the initial design and construction of the food service premises, the distribution system, the serving premises and the day-to-day 'running costs'. The costs also vary according to the preparation system (new technologies, consultants ...). Specific European data for the total costs of food service are scarce, although it is known that the money spent on food is only a very small fraction of the total hospital budget.

As far as <u>artificial feeding</u> is concerned, substantial savings can be made through a better management of its practices. In general, it all comes down to using the most appropriate kind of support; for example not using parenteral nutrition when enteral nutrition is more appropriate. In a number of countries the usefulness of protein rich supplemental foods is recognised for therapeutic, but not yet for preventive use. Reimbursement can help overcome the financial constraints older people often have.

Institution-related undernutrition and its costs could furthermore be reduced simply by a better overall food provision in hospitals and care homes.

Influence of the health cost finance structure

The structure of health care financing is an important factor in the adequate managing of nutritional support. In the hospital or nursing home, the costs of nutritional intervention with parenteral nutrition are often part of the medical care budget, while the costs for enteral nutrition (tube and sip) are part of the kitchen budget. It may not even be part of the normal financing for food and be charged separately to the patient. Parenteral nutrition (TPN) provided at home may be reimbursed to the patient or charged to the hospital budget where enteral products may not or only partially be reimbursed and have to be financed by the patients. The same holds true for the feeding and enteral supply equipments. Where home nutritional support by TPN is given, the hospital staff may provide dietetic and nursing advice whereas this is less likely for dietetic advice on enteral feeding, which may have to come from the person's budget. As the rate of complications, of compliance with the

prescribed regimes, both in terms of frequency and quantity of feeding, and of hospital readmission is highly dependent on the care and knowledge of both the person and care giver, adequate information, individual coaching and technical and social support are needed.

Quality of life of the caregiver

When assessing costs of health care, another aspect that is almost consistently ignored is the quality of life and cost to the caregiver. In the UK, 1 out of 8 people is a caregiver. This represents in the UK alone some 6 million people, mainly women, who are an invisible health care system on their own. It is estimated that 85000 caregivers provide care for more than 50 h per week and 3 out of 5 of all caregiver receive no regular visitor support services. 79% of the caregivers say that care they provide to the person they care for affects their health. Most of the complaints relate to backache (50%), stress/worry (91%) and depression (58%).

Specific recommendations with regard to the impact of undernutrition on health care costs:

- Invest in policies which allow older people to stay home; 95% of older people do want to stay home and moreover it represents a lower social cost for the society;
- Consider treatment of undernutrition either by parenteral or enteral nutrition as a medical act and therefore as part of the medical / pharmacy budget and not the kitchen budget;
- Enable a smooth and accurate transition of peolpe treated for undernutrition from hospital
 to other settings by lowering costs for the person (reimbursement of dietetic counselling and
 supplemental foods (parenteral, enteral, sip).

5. Assessing and treating undernutrition in care homes and home care

Summary

- Screening is the first step in assessing and treating undernutrition. The following tools are proposed: (1) The Mini Nutritional Assessment (MNA) as the first screening choice, (2) the Malnutrition Universal Screening Tool (MUST) can be second, and (3) the Subjective Global Assessment (SGA) is considered as the optimal tool for further nutritional assessment
- Screening should be performed on admission in the nursing home and on a regular basis thereafter
- Nutritional support should be initiated by providing dietary advice and/or fortified foods, in collaboration with a dietician.
- In case of impossible or inadequate oral intake, artificial nutrition should be undertaken, mainly by enteral nutrition. Ethical consideration is required for people with dementia.

Undernutrition is not the only factor responsible for all the physical and psychical changes seen in older people, but muscle depletion and undernutrition are undoubtedly a very important factor that can contribute to their development. Therefore the treatment of older people should be efficient, without any delay due to dispensable diagnostic procedures. It should be kept in mind that each day spent in the hospital bed can significantly decrease the patient's chance for recovery. Proper nutrition should be started immediately, because body protein reserves are often relatively low and each quantity of lost muscle tissue can play an important role in patient survival. Therefore a routine screening and nutritional assessment should be considered frequently and the food intake should be measured daily. Nutritional support should be provided without any delay if the standard intake is low. Physical rehabilitation (active or passive) should also be started as soon as possible, in order to keep muscle activity.

Nutrition support should not be seen in isolation. When treating undernutrition, it is necessary to look beyond the nutritional status, and also address the underlying causes of undernutrition. Specific care should be taken of mental disease by undernutrition.

Nutritional risk screening and nutritional assessment

The first and main step to start addressing undernutrition in all health care settings is <u>screening</u>. It is well known that the number of detected people with risk of or manifested undernutrition increases markedly when screening procedures are implemented.³⁰

The continuous progress of a nutritional care program with nutritional risk screening may be able to improve the health outcomes of geriatric patients: a Belgian quality research programme has shown that the hospital stay was significantly lower during the intervention period than during the observation period.³¹ The mean serum prealbumin concentration was also higher during this period. Other studies have shown that nutritional support reduces the risk of complications, shortens the length of stay, and reduces mortality.

It is clear that nutritional screening is of major importance. Screening and nutritional assessment should therefore be part of routine practice. A comprehensive screening tool is clearly needed. The difficulty resides in finding the most appropriate screening method. This method must however be clinically relevant and cost effective to perform. The issue is that many studies do not take the severity and the seriousness of the illness into account. It is therefore important to use proper measures such as weight loss, body mass index (BMI) and (recent) food intake, as well as information regarding fluid balance, gastro-intestinal symptoms, etc. In older people, age-related changes in body composition should not be neglected. Efficient screening for undernutrition should therefore consider factors such as the identification of the risk factors of undernutrition, the estimation of appetite and/or (recent) food intake, the measurement of body weight, the evaluation of weight loss and the calculation of parameters of body mass, such BMI.

In Belgium, a group of scientific experts in undernutrition has stated that, in care homes and home care, the Mini Nutritional Assessment (MNA)^{32,33} is the first screening choice. The Malnutrition Universal Screening Tool (MUST)³⁴ can be second, and the Subjective Global Assessment (SGA)³⁵ was considered as the optimal tool for further nutritional assessment (See annex).

Screening the nutritional risk is the first step in the treatment process. The screening will be followed by a <u>nutritional assessment</u>. The goal is to identify people who have, or are at risk of developing, deficiencies of energy, protein or specific nutrients; to try to quantify these deficiencies and the risk of developing complications related to undernutrition and to monitor and adjust the adequacy of nutritional support. It should therefore be executed at an early stage and repeated regularly. Ideally, the screening method and its outcomes should be scientifically documented for predicting the

clinical course of people fulfilling certain criteria. The method used should be easy to apply and intuitively understandable.

The most important weakness in the process of screening is <u>appropriate weighing routines</u>. Older persons should be weighed in general practice during each consultation. In care homes, weighing should be performed on admission, then at least once weekly in hospitals, once every 15 days for rehabilitation care, and once monthly during long-term care. The unavailability of measuring equipment, the lack of time and immobility of the person makes routine weighing of persons often a real challenge. Furthermore, factors that may influence the interpretation of results, such as dehydration, oedema, or fluid effusions, are not always sufficiently considered when interpreting the weight evolution. Special attention should also be given to measuring the height of elderly persons. Due to age height may change significantly and may be difficult to measure.

Nutritional support, treatment, monitoring and follow-up

If a person is at risk or is suffering from undernutrition, a treatment plan should be developed, based on the person's nutritional status and spontaneous food energy and protein intake. It should also take into account the nature and severity of any underlying disease(s) and associated disabilities, as well as their foreseeable outcome (swallowing disorders, for example). The support must also integrate residents and close relatives' preferences as well as ethical considerations. It should be based on an accurate estimation of the energy and protein requirements, the immediate and long term goals of the nutritional support, the routes appropriate for use of feeding, the anticipated duration of treatment and the discharge planning or home training. The residents and their relatives should be consulted in decisions regarding the goals of the treatment.

Apart from situations contra-indicating oral feeding, nutritional support should, as a priority, be initiated by providing dietary advice and/or fortified foods, if possible in collaboration with a dietician.

Nutritional support should be initiated by providing dietary advice and other corrective measures. If possible, nutritional support should be similar to normal food intake. This means that more appropriate meal patterns and menus are necessary to meet the frequent small meal habits. It may also be necessary to modify the food texture according to the person's chewing and swallowing abilities, and to assist feeding when required. The pleasure of oral feeding can furthermore be helped by good oral health and by setting an improved ambiance during meals.

The simplest and safest way for nutritional support is eating more of the ordinary food, in some cases fortified by adding cream, milk, oil and similar ingredients, resulting in increased energy and protein intake (energy-dense menus). The use of snacks or supplemental foods between regular meals is important, especially in the older persons, because activities connected with food intake can positively stimulate the rehabilitation process. Portion sizes should be reduced and the energy and protein density of the food increased.

It may be necessary to provide specific training to the cooks on how to prepare tasty meals with a high nutritional value. It is shown that especially proteins (given as protein supplements) may increase muscle proteosynthesis in undernourished older persons. Therefore protein dense supplements might be preferred in this group of persons. The latest Cochrane meta-analysis showed that oral supplements produce a small but consistent weight gain in older people.³⁶ There may also be a beneficial effect on mortality. However, it did not show evidence of improvement in clinical outcome, functional benefit or a reduction in length of hospital stay. Additional data from large-scale multi-centre trials would be required.

Oral supplementation may be particularly indicated when dietary advice seems to be insufficient and enteral nutrition may be attempted if adequate oral nutrition support is impossible. In order to achieve optimal results, it is important that the nutritional support continues after discharge from the hospital.

It is often insufficiently acknowledged that the main source of nutrition and <u>nutritional support</u> comes from the normal meals that are served. These meals are often jeopardised by various diagnostic and treatment activities.³⁷ This needs particular attention because of the decline with age of the two components of taste, i.e. olfaction and the taste buds. This increase in taste thresholds suggests a need for richer tastes of food for older persons. However, there are no satisfactory research data related to food palatability in older persons and future research should be therefore devoted to this part of nutritional care in older persons.

Isolated deficiencies of protein and micronutrients may also be observed even in older subjects apparently in good health. It is well known that older people are at risk of micronutrient deficiency (mainly group B vitamins, vitamin C, vitamin D, selenium, zinc and calcium, etc).³⁸ Such deficiencies should also be addressed as appropriate.

Regular physical activity to prevent muscle wasting is as necessary as nutritional support. This can be done mainly by the fact that muscle activity is frequently low and immobilization decreases the positive effect of nutritional support on the quality of life, concomitant disease and mortality.³⁹

French guidelines state that undernourished older subjects should achieve an energy intake of 30 to 40 Kcal/kg/day and a protein intake of 1.2 to 1.5 g/kg/day.⁴⁰ Nutritional requirements, however, vary from individual to individual and must be adapted to co-morbidities.

Several measures are recommended to increase food intake in older people according to the French National Food and Health Plan (PNNS):⁴¹

- Increase eating frequency during the day by splitting up meals (with a minimum of three meals a day) and by proposing snacks between meals;
- Do not allow the person to go without food for too long during the night (>12 hours) by delaying dinner and advancing breakfast and/or by proposing a snack;
- Provide mainly high-energy and/or high protein foods;
- Design menus to suit the persons' personal preferences and modify food texture according to their chewing and swallowing ability;
- Organise technical and/or human assistance for feeding according to the person's disabilities;
- Provide meals in pleasant surroundings (dining room and companions).

In the case of underlying diseases and the presence of dementia, the nutritional requirements and concerns change as the disease progresses. While prior to the diagnosis, a normal, balanced diet may be indicated to maintain health, with the progression of the disease, wasting becomes more important and changing tastes, food habits and preferences may require appropriate adaptation of the nutritional support strategy.

The follow-up should be based on the periodic measurement of body weight and the estimation of the food intake.

An example of a recommendation for a nutritional strategy is given in figure 4 below. 18

		Nutritional stat u s				
		Normal	Malnutrition	Severe malnutrition		
٧.		Monitoring	Dietary advice Fortified diet	Dietary advice Fortified diet and ONS		
lietary	Normal		Reassessed at one month	Reassessed at 15 days		
us c ke	Reduced but more than half	Dietary advice	Dietary advice Fortified diet	Dietary advice Fortified diet and ONS		
Spontaneous intake	usual intake	Fortified diet Reassessed at one month	Reassessed at 15 days and if failure ONS	Reassessed at one week if failure: EN		
	Very reduced and less than	Dietary advice Fortified diet	Dietary advice Fortified diet and ONS	Dietary advice Fortified diet and EN		
S	half normal intake	Reassessed at one week if failure: ONS	Reassessed at one week and if failure: EN	from outset Reassessed at one week		

Figure 5: Guideline of nutritional support in relation to food intake (ONS: Oral Nutritional Supplements / EN: Enteral Nutrition)

Nutrition support in dementia and the final stages of life

Nutrition support in dementia and the final stages of life present an important ethical dilemma. The patient or resident, the caregiver and the healthcare professional may have different expectations and perceptions with regard to nutrition.⁴²

In the moderate stage, memory loss can lead to missed meals, dehydration or, on the contrary, overeating. Changes in food preferences may lead to undernutrition. For these reasons, it is important to be extremely vigilant. Caregivers may need guidance on how to ensure that the person with dementia has a healthy and balanced diet. But when dealing with nutrition, issues such as autonomy, choice and people's values should not be underestimated. In some care homes, meals are provided in the form of buffets that give people with dementia the opportunity to retain their autonomy and exercise personal choice at mealtimes.

Good oral health through routine mouth care is important to maintain the pleasure of oral feeding. All symptoms that may reduce the desire to eat or the pleasure of eating, such as pain, nausea, glossitis and dryness of the mouth should be relieved.

In the advanced stage of dementia, difficulties to eat by natural means are not uncommon and some people simply stop eating. This might be due to badly fitting dentures but could reflect a deeper ethical issue, such as the expression of the person's will or his/her wish to die. This can be very difficult for caregivers to cope with. The medical team is also faced with the decision of whether to feed the person artificially and if so, by what method.

In the final stages of life, loss of weight as well as of muscle and muscle strength is common. People may also experience increasing difficulty at swallowing (known as dysphagia) as dementia worsens,

resulting in a risk of aspiration (when food or liquid enters into the airway below the true vocal cords). This can increase the risk of aspiration pneumonia.

The question on how to feed the person and the role of artificial feeding is not an easy one. It is not always successful, it increases the risk of complications, and it is often considered with mixed emotions by caregivers. The emotional pressure on the medical team and the caregivers to take a decision on whether to initiate medically assisted feeding or rather withholding food, cannot be underestimated. Considerations such as "We can't let him/her die of hunger", "We can save him/her", "We've got to do something; otherwise it's the end" are counterbalanced by the observation that forced feeding is highly uncomfortable or goes against the will of the person.

There are definitely ethical dilemmas linked to the use of tube feeding and the withdrawal of food and liquid, e.g. debates over whether withholding food or resorting to tube feeding is beneficent or maleficent, at what point withholding food cannot be considered as the actual cause of death, prior wishes with regard to tube feeding etc. Caregivers may be distressed if the person with terminal dementia can no longer take food and liquid and is not being tube fed. Clearly, there is a need for health care professionals to provide understandable information and to address these anxieties. The Alzheimer Society is active in this field with several projects (e.g. Circle of Care, self-help and discussions groups, Alzheimer Cafés and the publications of a care manual (Le Guide des aidants) and practical tips published on the website). ⁴³

Shapiro points to weaknesses in studies that showed that tube feeding did not prolong life in people with severe dementia. Their own research supports other studies indicating that supportive care and tube feeding may lengthen life with months or even years. Nevertheless, the Alzheimer's Society (UK) in its position paper on palliative care, states that the use of a tube for artificial hydration and feeding should not be considered best practice in the care of people in the advanced stage of dementia. dementia.

By providing practical assistance in eating and food choice, one should in principle be able to delay the introduction of artificial feeding, but of course it takes a great amount of time and a lot of patience to adapt to the person's speed and eating habits. Education and encouragement of caregivers is therefore a very important aspect to improve care and nutritional support. Summersall recommends that health care professionals receive training in how to perform swallowing assessments and in adopting appropriate tailored interventions. Management strategies include, for example, advice to nursing staff and caregivers on swallowing, modifying the diet, using food in puree form and thick liquids, correct positioning and feeding strategies. Patience, gentle encouragement, knowing the person's eating habits, adapting to his/her speed and social interaction

are also important and need time. According to the National Council for Palliative Care (NCPC), good food given by skilled caregivers to people with dementia often obviates the need for medical dietary support.⁴⁶ Unfortunately, professional caregivers do not always have the necessary time to provide this kind of quality care.

The primary objectives of nutritional support during the last weeks of life of an older person should be pleasure and comfort. Having recourse to the parenteral or enteral routes is not recommended, especially as intubation may be a source of discomfort. This decision must be explained to the nursing team and the person's close relatives.

Recommendations

- Have multi stakeholder discussions on the best ways of artificial feeding in ill older people;
- Organise education of the caregivers on the specific skills needed.

The hospital-care home-home care continuum

Undernutrition often prevails before hospital admission, but is often unrecognized. During hospitalization, undernutrition is known to aggravate because of chronically insufficient food intake and inefficient nutrition support. People themselves often have a limited knowledge of the adverse effects of undernutrition and are not provided with the necessary contact information to help them cope with their nutrition difficulties. This results in a further aggravation of their situation, and dramatically increases the risk for re-hospitalization. The only way to break this futile cycle is by a "continuum of care" at home and in the hospital, which can only be reached by an overall raise of the awareness of undernutrition: 4 the person and his/her relatives should also be better informed by an information campaign on the risks related to undernutrition. This information should be included in the curriculum of all healthcare professionals.

As described above, one can only reach optimal results when the nutritional support is continued after discharge from the hospital. A close cooperation between home-care personnel, general practitioners, food services etc. is therefore mandatory. The nutritional status and information on the nutritional support should be included in the person's records. Nutritional support should furthermore also be extended to pre-hospitalization periods. Undernutrition must be an important element to screen for by local general practitioners and home care instances.

Specific recommendations with regard to the assessment and treatment of undernutrition in care homes and home care:

- To put at the disposal of care homes simple and efficient tools to detect undernutrition. Such tools should be evidence-based and validated in these settings. They ought to be, simple, easy to use and feasible and they should take into account the relevant characteristics of the person. They also should enable easy identification of people at risk or suffering from undernutrition;
- Establish methods of reference, based upon the criteria listed above (cfr. Recommended methods for screening and nutritional assessment of the Belgian Food and Health Plan);
- Nutritional screening should be performed in all residents in a continuous manner;
- Establish a structured and multidisciplinary approach towards systematic and individual nutritional assessment, treatment, and follow-up of people that have been identified being at risk or suffering from undernutrition;
- Such nutritional assessment should include the implication of specialised personnel (dietician), the identification of the person's nutritional needs, the correction of physical, psychological and social factors impeding adequate food intake, and the systematic monitoring of food intake, body weight and other relevant parameters;
- A mobile nutrition support team, working in one or more than one institution, could help to organise nutrition support and ensure nutrition according to evidence based criteria, in smaller institutions where it may be too expensive to employ a dietician on a full time basis;
- High quality meal (taste and nutritional value), in dialogue with the council of residents for the composition of the menus;
- Food services of high quality meals to the homes of older people;
- The threshold for nutritional interventions with specialised supplemental foods (foods for special medical purposes) should be lowered by reimbursing such foods where indicated in care homes and home care;
- Nutritional support, started in hospital should continue in care homes and home care and for a sufficiently long period;
- Health care workers should be vigilant for socio-economic variables interfering with appropriate nutritional support, e.g. social isolation, apathy, mental conditions, motoric and

- dental problems, financial constraints. Therefore screening should be repeated at regular interval in care homes as well as in home care by medical/paramedical staff;
- The nutritional support has to be monitored and efficiently tailored in order to achieve a clear goal;
- Medical records and medical discharge letters should contain information on the person's nutritional status and physical and mental condition in relation to food intake. Such information should accompany the person in a systematic way between the different settings and be accessible by all health care workers involved;
- A person's weight and height as well as nutritional interventions should be a part of the medical file in all settings (hospitals, care homes and home care);
- A coordinated multidisciplinary structure involved with all the stakeholders is needed to pilot these nutritional objectives in the home care settings

6. Strategies to tackle undernutrition in hospitals

Although the situation in hospitals is not the subject of this report, as it was addressed by the Council of Europe in its report on Food and Nutritional care in Hospitals in 2002, it is neverthelss important to recall the major barriers to proper nutritional care that were identified in the hospital setting. In particular, undernutrition often exists prior to admission and can be provoked or aggravated through hospitalisation. Family doctors must therefore attach big importance to the persons' dietary habits, and their diet must be assessed at admission, and systematically screened during their stay at the hospital.

The Council of Europe report identified 5 factors that seem to be the major barriers for proper nutritional care in hospitals in Europe.⁴⁷

A first one is the lack of clearly defined responsibilities in the planning and management of nutritional care. These responsibilities should be clearly defined and assigned by setting standards for practice in view of assessing and monitoring nutritional risk and status of the patient. Furthermore, the responsibility regarding the nutritional care and support of the patients should not be limited to the hospital stay (continuum of care).

A second factor is the lack of sufficient educational level on nutrition and its role among all staff groups, which makes it hard to recognise or treat disease-related undernutrition.⁴⁸ There seems to be a gap between what is being taught and the results of nutritional research. This makes it difficult to provide optimal nutritional support according to the principles of best-documented practice, although the vast majority is convinced that clinical nutrition should be a recognised specialism. A general improvement in the educational level is undoubtedly required, specifically a continuing educational programme on general nutrition and techniques of nutritional support and monitoring. This should focus on the nutritional training of the non-clinical staff members, as well as on the definitions of their area of responsibility. A 'European advanced course in clinical research' has already been launched by ESPEN (the European Society for Clinical Nutrition and Metabolism), as well as a programme for nutrition education in medical schools by the Federation of European Nutrition Societies (FENS). Nurses seem to have the greatest lack of knowledge, and have admitted that they find it difficult to identify risk patients, set up nutrition plans and monitor their effects. Non-clinical staff members, often helping nurses on the wards, also have a great lack of nutritional knowledge, although they have the closest contact with the patient when it comes to food intake. Clinical and general dieticians seem to receive the most up-to-date training. Their role, however, varies widely throughout Europe. Finally, the kitchen staff should also receive proper training with regard to energy-dense meals for undernourished patients, in order to make these meals available in every hospital.

Furthermore, there seems to be a lack of influence coming from the patients, which can be brought back to a poor knowledge of the food issue. Patients should have the possibility to individualize their meals and to order (extra) food. They should also be involved in the planning of their meals and have the possibility to give some feed-back to develop appropriate, target-specific menus. Studies have already shown that food consumption can be improved without a change of menu, if the patients are involved in planning their meals, have some control over the food selection and feel responsible for following the given advice. Information campaigns on the importance of good nutrition for successful treatment prior to admission and after discharge should also be considered and set up.

The lack of coordination between different staff groups is another barrier. These groups (managers, physicians, dieticians, nurses ...) should all work together in order to reach an optimal patient care from the nutritional point of view. This cooperation should be considered as a priority and should be optimised by the hospital management. The latter should also look into organised contacts between the hospital and the first-line healthcare workers. A so-called 'Nutritional Support Team' can establish the cooperation between the different caregiver groups. Numerous studies have already proven their benefits when it comes to securing the nutrient requirements of the patients and saving money. It may coordinate the food service system and the nutritional support, set standards for the nutritional risk screening, develop protocols for the actions to undertake, implement an audit process... The communication between the various groups may be coordinated by one contact person, who can also coordinate the communication between the hospital and the primary health care sector that ensures the follow-up on the patient's condition.

A final common barrier is the lack of involvement of the hospital management. The revision of meals should be considered as an important part in the treatment process, and the hospital management should therefore pick up the responsibility of delivering an appropriate food service and nutritional care to their patients, and give priority to food policy and the management of food services. When meals are not produced in-house, hospitals should develop standards and guidelines for outsourcing food service. Management should therefore prioritize the creation of an organizational framework in which food service and nutritional issues can be discussed, next to setting up a quality management system to ensure the quality of the produced and presented food. When assessing the costs for food service, they should take into account the costs of complications and prolonged hospital stay due to undernutrition.

More specifically, the Belgian National Food and Health Plan, has already proposed to install a Nutrition Manager and a Nutrition Committee in each hospital, as well as the setting up of a National Group of Experts on Undernutrition.

The Nutrition Manager should be a specialist doctor with expertise in nutrition. He or she should install a Nutrition Committee, which can assist the Nutrition Manager in – among other things – defining a global nutrition policy, in setting up systematic screening and assessment tools and scientific intervention procedures and in rigorous monitoring of the institutional food services. The committee should also guarantee the professional development on nutrition and determine the necessary resources.

The National Group of Experts on Undernutrition was set up at Federal level to establish scientific lines of conduct on standardized methodologies for screening and monitoring, draft advice related to the necessary measures and means for applying the proposed lines of conduct, and give advice on the form, measures and budgets necessary for sharing the costs of nutritional intervention.

Specific recommendations in relation to the hospital setting have been identified and formulated in the 2002 report. $\frac{2}{2}$

7. Strategies to tackle undernutrition in care homes and home care

Summary

- A <u>multidisciplinary approach</u> is important to successfully tackle undernutrition on multiple levels: the undernourished person, the health care workers (medical and non-medical), the caregivers, the public, policy makers and society stakeholders
- <u>Awareness</u> for the person, health care professions and caregivers is important; this can be obtained by information and appropriate training
- Care home management and <u>kitchen staff activities</u> can be modified in order to promote nutrition
- Policy makers should create <u>legal frameworks</u> to confront undernutrition as being a public health concern

Raising awareness

Raising awareness and increase recognition of undernutrition requires a multi factorial approach and should focus on two levels: the health care workers, including non-medical staff involved with food and patient care and the public (See figure 6).²⁶ To tackle the issue of undernutrition, it is important that every link in the patient care chain is aware of the problem and acknowledges its role in the multidisciplinary approach.

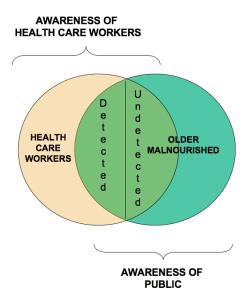


Figure 6: Awareness - a shared responsibility

Nutrition information to health care professionals and caregivers is an essential measure, not only to raise awareness but also to share science based practices. Such information can have the form of guidelines, quality improvement programs, charters or recommendations specifying responsibilities, required structures, screening and nutritional assessment routines, training courses, etc.

A second element is of course that despite the existence of guidelines and recommendations, the target audience must be:

- 1. Aware of the existence of these materials,
- 2. Read and process it and
- 3. Implement it.

Experience shows that lack of instruments, time and administrative support are the main reasons why such guidelines are often not or only partially implemented, unless such measures are part of the legislative provisions in order to meet criteria for financing (See figure 7).⁴⁹

	1997	2004
Lack of knowledge	54% (418)	48% (636)
Lack of interest	50% (389)	47% (632)
Lack of defined responsibility	45% (348)	45% (601)
Lack of documentation (of effect)	23% (183)	25% (329)
Time consuming	17% (129)	36% (487)
Difficult to identify relevant patients	31% (241)	13% (172)
Too expensive	8% (60)	6% (81)
Too many complications (to nutrition therapy)	4% (29)	7% (94)
Technically difficult	4% (29)	4% (59)
Other	14% (113)	14% (185)
Total*	249% (780)	245% (1340)

Figure 7: Reasons why nutrition therapy is often not or only partially implemented.

This means that even the most basic principles for preventing undernutrition are not implemented. Some examples:

- Despite the fact that sufficient food intake is a basic requirement of proper nutrition, experience from the Nutrition Day project shows that on the day of the survey, 50% of people are not eating an adequate quantity of food (See figure 8).⁵⁰

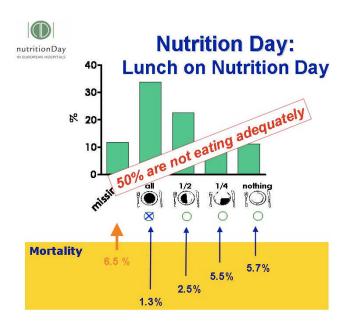


Figure 8: Meal consumption linked to mortality

- Despite the obvious observation that people with low body weight most probably are more prone to being undernourished, the Nutrition Day shows that in the care home setting, 60% of residents with a BMI<20 kg/m² were not recognized as undernourished (See figure 9).⁵¹

kg/m² were not recognised as malnourished									
	300								
	Yes	Risk	No	Total					
BMI < 20 kg/m ²	131	96	61	288					
BMI 20 – 22 kg/m ²	24	72	140	236					
BMI > 22 kg/m ²	20	75	1094	1189					
Total	175	243	1295	1713					

60% of nursing home residents with a BMI < 20

Figure 9: Recognition of undernutrition in relation to BMI

- Experience from Germany illustrates that whereas it is well known that 25% of all admissions in hospital are undernourished patients and that this is increasing with age, information on the nutritional status is included in the patient chart in only 30% of patients and a nutritional therapy is only initiated in 10-30% of undernourished people.⁵²

- While it is well known that people move between hospital, care homes and home care and information on nutritional status and nutritional support that is initiated in one of the settings needs to be passed on also to the next setting, a report from the German Insurance Companies show that data on nutritional status is missing in the majority of people and that while the indication of tube feeding was correct in > 90% of cases, the prescribed amount is too low and therapy control was inadequate.
- Although there is much supporting evidence of a strong correlation between nutritional status and clinical outcome, it is apparent that scientific specialists, insurance companies, health care facilities and general practitioners just ignore these data. But things can improve as research from Denmark shows. A marked improvement in the situation was seen between 1997 and 2004 after guidelines had been issued, pocket booklets distributed, study results reported and quality improvement programs implemented.⁴⁶

It goes without saying that the success of the implementing of guidelines will depend also on factors relating to the perceptibility of the undernourished person, which can be influenced by age, gender, race, religious conviction, socio-economic status, insurance status, co-morbidities, preferences, etc.

Finally, a lack of expertise, commitment and/or resources of the health care system or the health care system as a whole will also greatly determine the efficiency of implementing guidelines and recommendations. Clearly, guidelines and recommendations are required but without supportive measures they will only have limited effects, especially in care homes and home care.

Specific recommendations with regard to raising awareness:

- Structural provisions in the health care system are required, with statutory measures tailored specifically to care homes and home care, supporting nutrition teams, imposing systematic screening, professional training and certification, etc;
- Financing modalities of the care for individual undernourished people should be in relation to their screening in order to provide an incentive for care homes that perform systematic screening;

- Providing higher financing for taking on board nutritional support of undernourished people and reimbursement of supplemental foods.

The roles and responsibilities of health care workers

The General Practitioner – Family Doctor

According to a study of BAPEN, the British Association of Parenteral and Enteral Nutrition, a lot of general practitioners consider the measurement of body weight as unimportant. This study concluded that a solution might be found in specific training on nutrition with a focus on undernutrition. FENS, the Federation of European Nutrition Societies, initiated the development of such training for every medical student, either obtained during university training or during a postgraduate education program.

The general practitioner is a key person with regard to giving information to their patients in care homes or at home, before admission in the hospital and after their discharge. He/she is also the key person who should at all times be aware of the nutritional status of his patients. He/she should be able to describe basic aspects of food and nutrition, to describe the relationship between nutrition and health, to identify people at risk of developing nutrition-related diseases, to detect undernutrition through knowledge of the risk factors and diagnosis of the symptoms, and to prescribe appropriate nutritional support strategies.

Today, various associations and instances provide this kind of training for general practitioners so that they are capable of detecting undernutrition.

Specific recommendations in relation fields of action and responsibility of the family doctor

- Implement continuing education programmes for general practitioners to make them aware of the continuous attention he/she should have for the patient nutritional status, even when the patient is seeking his assistance for non-related illness;
- Include nutrition support in under- and post-graduate education of general practitioners;
- Support initiatives to raise awaireness for undernutrition in family doctors.

Care home and home care nursing staff

As in hospitals, the problem of undernutrition is not sufficiently known by nursing staff in care homes and home care. This observation is a direct consequence of the general lack of knowledge regarding nutrition and undernutrition per se. It can be attributed to the inadequate offering of courses in this domain for the medical professions.

Basic courses in nutrition do often not exist in the regular retraining courses of GPs, specialists and nurses. Cross-disciplinary cooperation should be at the heart of training so that doctors and nursing staff can take appropriate measures and call upon specialist help (dietician) more quickly.⁵³

Specific recommendations in relation fields of action and responsibility of nursing staff in the care home and home care environment

- Implement continuing education programmes on general nutrition and undernutrition and techniques of nutritional support for all staff involved in the feeding of patients, care home residents and old people at home;
- Include nutrition support in under- and post-graduate education of physicians, pharmacists and nurses, and other health care professionals involved in nutritional care;
- Recognise the need for specific training in (clinical) nutrition, such as separate courses, chairs, post-graduate training, etc. and implement it in all medical schools;
- Increase the nutritional training of non-clinical staff as diagnosis of signs of dysphagia, help with eating and monitoring of intake, weight and other parameters are essential in an effective nutritional support.

The dietician

The dietician is at the centre of specialised nutritional care. His/her role and expertise are essential for the treatment of people at risk of or suffering from undernourishment.

Dieticians must provide effective, evidence-based nutritional assessment, dietary advice and support to patients, their caregivers and all staff involved in patient care.

Dieticians should provide nutritional training to nurses, doctors, health professionals and patients, not only in the context of undernutrition, but on all aspects of nutrition.

Although dieticians should have the most up-to-date knowledge on undernutrition, their educational level and responsibility are fairly low in practice. Moreover, it is clear that their role in nutrition management varies dramatically from country to country in Europe.

To regain the central place the dietician deserves, professional organisations of dieticians should address the quality of nutritional care and the role of the dietician on European level. Minimal standards for education should be established. A standardization is required of the level of competences dieticians in the community setting should have, in order for the value of their profession in the management of undernutrition to be acknowledged.

Specific recommendations in this respect have been established by ESPEN, focusing on the hospital setting, with the overall intention to identify minimum educational standards for the whole of Europe. ⁵⁴ ESPEN's recommendations include: 1) An agreement about the key functions of the clinical dietician working in nutritional support; 2) An identified programme of post-graduate studies for clinical dieticians leading to specialisation in nutritional support; 3) A plan to develop and apply an accredited and integrated European standard in nutritional support. Such effort should also be carried out for the creation of a 'community dietician'.

Specific recommendation as to the fields of action and responsibility of dieticians in the care home and home care environment

- Establish standards for education and training of dieticians and improve the current level of education. Recognise the role of the dietician as the central person in nutritional support and teach responsibilities and skills, adapted to these needs;
- Assign defined responsibilities and tasks to the dietician in the care home environment. Such responsibilities would include:
 - Assure that meals are qualitative and diversified and that good quality snacks and supplemental foods are available;
 - Analyse the menus, participate in the elaboration of preparation recipes, propose alternatives in coordination with the cook and the finance responsible;
 - Assure that the menu choice of meals gets larger, and organise the choice with the cook (planning, anticipation);
 - Establish the purchase of appropriate food in collaboration with the cook and the finance responsible;

- Control and adapt the food portions so that each older person gets the adequate portion;
- Participating in a "Council of Residents" where residents can exchange views and opinions with the care home management regarding the care and other aspects of their stay;
- Participate, with the management and the cook, in the assessment of the satisfaction level of the residents (with the advice of the Council of Residents as the basis);
- Take part in the assessment of correction measures in the field of nutritional hygiene, together with kitchen staff, nurses and external organisations entitled to do so (food control agencies);
- Take part in a multidisciplinary approach of the nutritional follow-up of all residents; install, participate in and assess the screening of undernutrition;
- Frequently meet with the physician and the care home nurse for the eventual adaptation of dietary measures of undernourished residents;
- Elaborate in collaboration with the physician the appropriate nutritional therapies, adapted to the different situations and pathologies;
- Participate in the meal taking and, if necessary, help the residents; assure a regular contact with each resident so that the nutritional response is personalized;
- Propose to the management, to the staff members and to the residents all measures which are likely to accelerate the instalment of the nutrition charter in the care home;
- Facilitate, organise and assure, with the physician, the circulation of the nutritional dossier
 of the residents between various parties concerned in the care home, and in view of
 reference care giving;
- Make sure that awareness measures are put in place, and propose training for the concerned staff members;
- Participate at the decision-making process with regard to the organisation and the environment of the meal taking;
- Make sure, together with the management, that there is sufficient staff at the moment of meal taking;
- Take part in the recruitment of staff concerned with nutrition and feeding;
- The dietician should be dedicated to play his/her role as the central person in nutritional care of people and sufficient time should be assigned for this task to be effective.

The roles and responsibilities of health care facilities

Care Homes

An adequate nutritional state is essential for maintaining good health. Although in most cases food is presented in sufficient quantity and quality, care homes have a high percentage of residents in a state or at risk of undernutrition (40-80%).

The main cause is the <u>lack of statutory provisions</u> regarding the quality and the quantity of the meals, the monitoring of their nutritional state, and the lack of structural mechanisms for managing a food policy and staff qualifications.

The second cause is - as is the case for hospitals – the <u>lack of training</u> of the staff, resulting in an ignorance of the nutritional needs of older people.

Further aspects include lack of time to invest in the help of residents, inappropriate atmosphere and organisation of eating, absence of protocols for nutritional monitoring and support, etc.

Furthermore, habitual signs relating to ageing and pathologies encountered in older people mask the symptoms of undernutrition, and problems with undernutrition, and dentition and gums are often spoiled.⁵⁵

In relation to these issues, the Belgian National Food and Health Plan has proposed to draw up a "Nutrition Charter" drafting criteria for audit accreditation, which is to be included in local, regional and federal legislation. These accreditation criteria should cover a written nutrition policy, documented and applied procedures or protocols for early detection, through screening and monitoring of the undernourished older person (regular weight checks, oral hygiene checks,), the appointment of a qualified "quality & nutrition manager", a "Food & Nutrition Liaison Committee" (drafting of procedures and protocols, working documents, audits ...), a pleasant environment and favourable psychological ambience, and the provision of a healthy and balanced diet, which includes the availability of individual and suitable food servings, all checked by the quality and nutrition manager. Furthermore, the residents' individual (nutritional) needs should be integrated and appropriate training of the staff should be guaranteed.

An example of the usefulness and effectiveness of simple and practical interventions can be found in the 'Zorg voor Beter'-improvement project Eating & Drinking, conducted in The Netherlands in 2006-2007. The goal of this project is to lower the incidence of undernutrition by raising awareness about the importance of eating and drinking, the need for adequate food intake, as well as the need to create a pleasant environment during eating. It is based upon two interventions aimed at facilitating

appetite/improving meal-time atmosphere and screening for undernutrition. Raising awareness is achieved by teach the staff how to improve appetite and to optimize the atmosphere during meal times. Changes in meal-time atmosphere include:

- Respecting the appropriate moment and duration of the meals;
- Providing a normal and familiar table setting (tablecloth, real glasses, normal plates (no plates divided into 3 sections!), napkins, full cutlery, subtle flower arrangements, etc);
- Creating social and balanced dining groups who are able to choose what to eat at the table,
 starting and ending together and with the staff sitting at the table and stimulating conversations;
- No interruption of meals by administration of medication during eating, by staff switch, disturbances by doors opening and closing, people passing by, activities not related to the meal (e.g. cleaning, doctors, visits).

Experience after one year shows an increased awareness of undernutrition and the importance of meals. This is exemplified by a reduction of the 'island-culture' where care and kitchen staff do no longer live next to one another but are actively involved together in quality-improvement. It also lead to an increase of the number of wards with undernutrition protocols. Results in 2300 residents between LPZ 2007 vs 2006 showed optimized mealtime ambiance in 90% of the wards, increased screening on undernutrition in 71% (=3½ times more in one year) and a 50% reduction in serious loss of weight (>3 kg in 1 month, >6kg in 6 months) in only 3,5% of wards. The number of wards where no measures were taken with residents who are undernourished decreased with 50% to 14%. The project resulted in a significant decrease in undernutrition (See Figure 10).

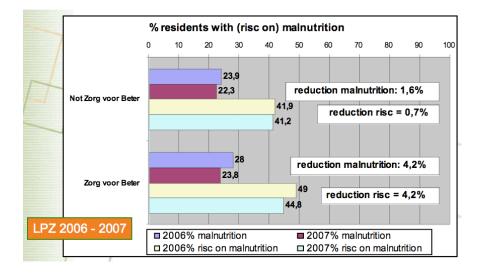


Figure 10: LPZ project: Reduction of undernutrition between 2006 and 2007

Specific recommendations with regard to strategies aimed at tackling undernutrition in care homes:

- The management of care homes should acknowledge their responsibility in relation to screening, nutritional assessment and nutritional care of the residents;
- The management of care homes should acknowledge the importance of adequate food provisions, both in relation to quantity and quality and provide for a pleasant eating environment and sufficient staff to help the residents who have problems during meals;
- Care home management, physicians, pharmacists, nurses, dieticians and food service staff should work together in providing nutritional care and acknowledge food service as an important part of treatment and care of the residents;
- Certification of care homes with good nutritional practice. Voluntary (cfr. Nutritional Charter)
 and legal requirements relating to screening, nutritional support and quality of foods and services should be adhered;
- The availability of a sufficient number of persons involved in the nutritional support who are (partially) paid by the local authorities;
- The responsibility of different staff categories with respect to nutritional care and support, and food service should be clearly assigned;
- In case of outsourcing of food service, guidelines and standards for food quality should be developed. Such contracts should be sufficiently detailed and cover special diets and personal preferences. Control should be in place to monitor the agreed standards.
- Dieticians should be involved in all nutrition related problems as the central person.

Standards for the nutritional care and support in relation to costs, contract specifications, nutritional risk screening and audits should be established, e.g. in the form of a nutritional charter that should contain following requirements:

- Put in place screening procedures as well as a follow-up of the nutritional support.

- In the care homes, screening and follow-up of undernutrition must be taken into account in the global evaluation of health and its corrective measures. This should include regular weighing and oral hygiene check at least once a month.
- This involves the deployment of a competent staff in sufficient number.
- Require the presence of a « Quality and Nutrition Manager », preferably with a bachelor's degree of Nutrition and Dietetics in every institution (FTE (Full Time Equivalent) in proportion with the number of residents). He/she
 - Looks after the quality of food and meals and is in charge of compliance with food hygiene;
 - Takes part in the planning of menus and meals and participates in the purchasing of food and food supplements;
 - Is in charge of the individual nutritional follow-up of every resident in dialogue with the attending physician or the coordinating doctor and the nurses.
- Elaboration of a 'Food & Nutrition Liaison Committee', consisting of the professionals involved in food (cook, dietician, nurses, doctor, speech therapist, physiotherapist, occupational therapist,). This committee:
 - Guarantees the information spread concerning the nutritional condition and follow-up of older people between the (internal and external) people involved;
 - Puts in place protocols for the screening of undernutrition and the follow-up of undernourished older people;
 - Works out adequate food therapies, adapted to the various situations and pathologies;
 - Puts in place consciousness-raising measures for the problem of undernutrition amongst the entire staff and the corresponding continuing education.
- Create a pleasant environment & atmosphere during meals, including the possibility for residents to choose their dining environment and to sit at a table when eating their main meals. This implies
 - The attendance of sufficient staff during meals;
 - The presence of adequate equipment to help older people eat and drink; involve relatives and nursing staff to help the person eat.
- Monitor satisfaction. Give older people the possibility to give their opinion about the quality of meals and menus and take it into consideration;

- Guarantee the access to a healthy and balanced diet and inform residents and relatives by means of folders or leaflets on the nutritional care in the institution and the available dishes and foods;
 - Offer menus and meals (according to nutritional recommendations) made and validated by a dietician;
 - Offer sufficient choice. Enable a choice of foods in accordance with the resident's religious, ethnic or cultural background. Respect the food habits and preferences of older people. Offer individual servings adapted to the tastes and preferences of older people in order to offer them a tailor-made adequate meal. Provide the possibility to order snacks or supplemental foods at any moment during the day. Provide for flexible and individualised meals. The standards for food service systems should be based on the needs of the resident rather than on the needs of the institution. Have a variety of snacks and nourishing drinks available and easily accessible between meals to be offered whenever appropriate. Provide for a range of meals enriched in energy and protein;
 - Only prescribe diets with scientifically documented effects, keeping in mind the risk of undernutrition which has to be closely monitored, and avoid fasting;
 - Encourage systematic feed-back from the residents to the kitchen and ward staff in relation to the liking or disliking of the food served;
 - Consider whether some people might benefit from vitamin/mineral supplementation sip feeding or specific micronutrients and lower the financial threshold by reimbursement.
- Elaborate standards for qualification and training of staff
 - Provide appropriate training of the non-medical staff in how to monitor food intake and how to provide for a user-friendly system for systematic recording of the quantity of food eaten at tray collection;
 - Provide specific degrees for the profession of collective caterer and for the job of cook in a care home;
 - Establish a training programme that is specific to the sector of older people and a continuing education of the entire staff working in care homes, in particular on the issue of undernutrition amongst older people;

- Organise information support between the hospital, the care homes and the home care for a better nutritional follow-up thanks to a « Medical and Nutritional Record » or centralized electronic medical and nutritional patient records for all older people.

Food Provision

An important observation is that many aged persons, not only those living in nursing homes, but also some living in their private homes do not eat enough to cover their needs. A French study, assessing food intakes in several nursing homes in Auvergne showed that 30-40% of residents, 87 y.o., eat less than 1500 kcal/d and less than 30% reach the French RDAs. At home 11% do not eat 1300 kcal/d and only 50% reach RDAs, even though they are younger, 79 y.o. and less dependent (See Figure 11).²⁰

Many aged persons do not eat enough

```
from 12 nursing home in Auvergne
age 87,6 ± 4.7 M 25% F 75%

12-26 % eat < 1300 kcal/j
52-65 % " 1300-2000 kcal/j
36- 8 % " > 2000 kcal/j
from 987 home-living, self sufficient elderly
age 79 ± 5.2 M 35% F 65%

11 % eat < 1300 kcal/j
37 % " 1300-2000 kcal/j
52 % " > 2000 kcal/j
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Figure 11: Intake of nutrients in French nursing homes and home-living old people

Reasons for insufficient intakes have been largely studied in the past years. Ageing per se is linked to appetite modifications including inability of older people to appropriately react to intake stress, changes in taste and smell capacities, dental problems, etc. The presence of diseases in many of them also pushes them to lower food consumption. In addition body disabilities, frequent at this age, are an additional handicap for food intake through the frequent inability to shop or to cook, the difficulty to cut meat or to chew hard dishes.

But one element is also the fact that prepared meals, particularly in homes, are not always appropriate to the capacities or the preferences of older people, generally because cooks have never been trained to take into account the needs and wishes of older people.

Several examples show that it is possible to increase food intake by simple measures and dedicated multidisciplinary programs. In Denmark, an 11-weeks intervention trial with several chocolate-based foods (compliance) and physical activity training, significantly improved energy and protein intake and resulted in better weight parameters and nutritional status.⁵⁷ The physical activity program resulted in significantly better scoring in various physical tests.

In France, a special training programme was developed for cooks and caterers. They learn to make up a dish plan to reach day-to-day adapted food equilibrium for aged persons. They also learn how to prepare enriched food of better nutrient content compared to what is on the market, and also on the quantity that needs to be served. The training specially emphasises the preparation of tasty food, adapted to the taste of older persons, in order to increase food intakes.²⁰

Before training, the mixed dishes routinely prepared by the home cooks, or served from an external source bring 230-250 kcal and 9-16 g of protein for a 200g meat-vegetable mixed dish.

After training, preparations for a similar size dish (200 g) contain twice more calories (near 500 kcal). In some homes, such preparations also contain more proteins (+ 30g), more calcium (+ 290 mg) and more fibres (+ 3 g). In addition, they are visually more attractive and tasty. In others, increase in calorie contents is mostly due to increases in lipids. This indicates that specific training for nursing home cooks is instrumental in slowing down the progressive declining intake observed in residents. By inducing higher protein consumption, the improved food quality as a result of the training, also helps to reduce autonomy declining. Such effects are observed in residents with low BMI and low appetite - the more fragile residents.

Training in institutional food services for the hospital environment as a specialist area in the technical field of hotel education is an important element to raise awareness of cooks and kitchen personnel of the impact of appealing and good quality food on the development of undernutrition in older people.⁵⁸

Specific recommendations with regard to food provision:

- Establish evidence-based recommendations for nutritional quality and quantity of food in care homes and home care food services;
- Organise training of kitchen staff to increase their knowledge on the nutritional composition of the food they prepare;
- Have the meals and menus composed and controlled by a dietician;

- Implement simple tricks and measures to increase the energy and protein content of prepared foods;
- Make available energy and protein rich snacks and supplements between meals;
- Have regular controls and audits of food services in care homes and home care.

Home Care

Since hospital stays are getting shorter, home care is becoming more important in preventing undernutrition and in the continuing nutritional treatment to enable faster social rehabilitation and reintegration, and consequently improving the quality of life. It often is the first level of screening for undernutrition and for identifying high risk factors.

Nevertheless, since a lot of people in home care are dependent on others, suffer from immobility, psychic and social regression, and are financially restricted, a lot of them also suffer from undernutrition. This is further reinforced by the fact that qualitative and quantitative monitoring of a diet in a domestic context is more complicated, or even impossible, compared to the hospital environment. The family doctor and the home care health care workers therefore play a very important role in the screening and treatment of undernutrition. In order to pick up this role adequately, they should be sufficiently aware and trained. Unfortunately, as in hospitals, here too ignorance of the problem and its consequences are the main issues, primarily due to a lack of information of the person's condition recorded in his medical record. This type of information is rarely transmitted between the different care settings (hospitals – care homes – home care services).

Specific recommendations with regard to strategies aimed at tackling undernutrition in home care:

- Identification and implement implementation of the most appropriate and feasible method for screening and nutritional assessment. Such methods must be simple, easy to use by the caregivers and enable them to identify people at risk or suffering from undernutrition. Those people should then be confided to specialised follow-up by a dietician or the family doctor;
- Create a global medical record of each person, describing the nutritional status and personal history in a standard way and make it available to all caregivers. A "Nutrition Status Booklet" may furthermore be used for transferring nutritional data about a person's nutritional status in a systematic way between hospitals, home care services and care homes;

- Facilitate specialized follow-up. In case of nutritional problems, the person should have access to professional support and follow-up by a dietician. As financial restraints exist which greatly hinder an efficient and long-term follow-up, dietetic counselling should be reimbursed. Also other caregivers to the person should have access to the advice of the dietician and be involved in the nutritional management of the person;
- Enable efficient nutritional support as the best and most effective preventive measure to avoid undernutrition. The best way of offering adequate nutritional support is via a normal and balanced diet. In cases where, because of underlying illnesses, lack of enjoyment in food or incapacity, nutritional support under forms of sip and tube feeding is indicated, such support, to be effective in spite of financial constraints, should be reimbursed;
- Support home delivery services of grocery foodstuffs and hot meals and facilitate help during eating. Especially hot meal distribution should be adequately controlled in relation to the nutritional value and properties of the meals. The amount beaten should be recorded or monitored;
- In care homes and hospitals fundamental aspects of nutritional care are included in the overall budget. In the home care situation, most of these aspects have to be paid for additionally by the persons, which is a big hindrance to effective nutritional care. It is therefore advisable to financially and structurally support:
 - Family and care help for preparing foods and help during eating, in order to avoid that the good quality food that is delivered at home is not eaten because of mechanical problems (uncut meat, etc), dental problems, etc;
 - The provision of affordable food supply and reimbursed supplemental foods, to avoid that food is not eaten because it is too expensive or divided over two days, etc;
 - Psychological support to avoid alienation.
- Develop an awareness raising campaign on this issue, aimed at healthcare providers (local GP's, home care organisations, meal delivery organizations, etc) and at the residents themselves. The goal for the healthcare providers is to raise their awareness on the recommended simple detection methods and on the description and treatment of symptoms of undernutrition (clinical impression, information on weight loss, recent illnesses, BMI, etc). This information can then be used to transfer the person to a local general practitioner or a dietician;

Raise people's awareness through the distribution of a special guide on the topic designed for older people and for non-professional people in charge of their care. Such guide should elaborate upon the principles of adequate and balanced nutrition, the necessity to care for eating and sufficient drinking, the need to remain physically active, information on the disadvantages and potential consequences of uncontrolled and restrictive dieting, the importance of proper dental and oral hygiene, the signs that should urge the person to seek specialised advice such as loss of appetite, unexplained weight loss, etc.

The roles and responsibilities of Society

The person at risk

There is nowadays growing attention to promote more alertness for undernutrition in people themselves, in caregivers and in health care institutions. Attention is paid to adequate information, education, guideline implementation and registration. In The Netherlands, the government has started national improvement programmes for the cure and care sector (Improvement programmes by Ministry of Health, Welfare and Sport (since 2006): "Sneller Beter" ("Cure Faster") "Zorg voor Beter" ("Care for Better"). ⁵⁹ In France, educational materials exist in relation to the risk of dehydration during heat waves. ⁶⁰ In Belgium, the Food and Health Plan foresees educational materials aimed at first line health professionals, carers and the general population. ³

To assess the effectiveness of such measures, the prevalence of undernutrition can become an outcome indicator for the quality of care in all health care settings. In The Netherlands, such initiatives have lead to a significant decrease of the prevalence of undernutrition over the last 3-4 years (See Figure 12).¹⁹

Prevalence Malnutrition

(same institutions 2004-2007)

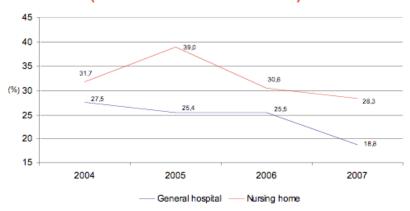


Figure 12: Decline of the prevalence of undernutrition from 2004-2007 in The Netherlands

Also the media and the press have an important role to play in the fostering of public health messages. This is apparent in relation to smoking and health problems which feature in many programs and series. It is less apparent in relation to a balanced diet and the prevention of obesity and undernutrition.

Specific recommendations with regard to awareness and education:

- Provide consumer information on healthy and balanced nutrition in a continuous and coherent manner;
- Use the most appropriate channels to reach the consumer, e.g. audio-visual media, general practitioners, pharmacies, supermarkets, etc.;
- Create a platform with audio-visual media to enable discussions on the role the media can play to emphasize public health messages (e.g. making available advertising space for public health messages, address health messages in talk shows, series, etc.);
- Address undernutrition with the same attention and means as obesity, and balance messages on the need to eat less to avoid obesity and to eat more to avoid undernutrition towards the general public.

Food services

The Council of Europe report highlights food served in many hospitals in the EU is often of poor quality.² Hospitals can be expected to be serving tasty meals of high nutritional value, which supports the patient to recover from illness and prevent undernutrition. However, providing appropriate meals at an acceptable cost is often seen as a challenge, where it should not.

The experience of the Centre Hospitalier du Bois de L'Abbaye et de Hesbaye in Seraing, in Belgium, shows how nutritious, healthy, tasty and individually adapted food provision can be achieved using fresh products, purchased through contracts mainly with local producers. The number of meals served is more than 910.000 per year, not only for the associated hospital beds, visitors and staff but also for catering services to people living at home. Director of Hotel Services, Gerard Filot, works closely together with a team of dieticians and has succeeded, despite the rather limited budgets, to improve the whole experience of eating in the hospital through their emphasis on better service, more varied and attractive menus and fresher, tastier ingredients. The menus are developed in close consultation with the clients (residents, visitors, staff), and include a number of healthy choices in meals. Key factors of success are: bringing nutritional care and food services to the direct attention of the management; continuously monitoring the quality of the catering service; adapting menus and food choices to the needs and preferences of residents; the creation of a manageable and local supply chain of fresh products; and the training of catering staff to optimise food hygiene and ensure that Hazard Analysis and Critical Control Point (HACCP) procedures are observed.

Another example is the Schubert balance nutrition concept⁶¹, developed in the early 1990s by the Schubert Group, a Dusseldorf-based service company. This concept is based on the nutritional value guidelines of the German Nutrition Society (DGE) for community catering. In order to "daily" comply with the guidelines of the DGE, the balance concept also includes an EDP-supported quality assurance system.

Training and information events are organised in order to convince doctors, nursing staff and kitchen employees of the properties of the balance concept and motivate them to support the concept with respect to the resident. The balance concept is adapted according to a diet catalogue that is based on the latest rationalisation scheme of the German Society of Nutritional Medicine (DGEM). The quality is checked in the form of an annual audit at the respective "balance" facility by the DGE.

The cost of "balance meals" for older individuals at a senior citizen facility is approximately 3.18 Euro a day. This price includes a breakfast, lunch, two snacks, an evening meal and drinks.

The balance concept is also implemented in rehabilitation clinics, senior citizen facilities, schools/day-care facilities for children and for people at home by means of "Meals on Wheels". The basis is the balance concept together with its quality assurance, interfaces with the nursing staff in the home care sector, training of the nursing staff: dietetics/fluid requirements/undernutrition, information provided to the attending GP. All of this is managed by working groups: nursing staff/doctor/kitchen (diet assistant). The concept offers a balanced lunch with soup and dessert (balance) with options for normal diet, light normal diet, vegetarian and possibly pasta variation and special diets (e.g. for diabetics). It includes concepts for undernutrition and swallowing difficulties (e.g. thickened liquids). Information material for senior citizens/dependants is provided. Sales prices range from 4.30-6.00 Euro (7% VAT included). It should be noted that costs of food services may vary considerable between countries (See Figure 13).⁶¹

International Costs* Meals on Wheels

Australia	€3.46
Belgium	€5.61
Germany	€5.65
France	€6.08
Italy	€3.75
Austria	€6.24
• UK	€5.56
USA	€3.92
'aveage	

Figure 13: National differences in the cost of food services

In order to guarantee a healthy diet for senior citizens - while remaining within the strict budget -, the food is prepared on the basis of a standardised quality assurance system that takes into account scientifically verified nutritional value specifications/guidelines (e.g. those of the DGE [German Nutrition Society] and the DGEM [German Society of Nutritional Medicine]).

Preparation of the food also takes into consideration the special requirements of older individuals, particularly those suffering from dementia.

Interface management between the kitchen, diet assistant, doctor and nursing staff (home care service providers) is essential.

Specific recommendations regarding food services:

- Food services should focus on service, varied and attractive menus and fresh, nutritious ingredients, using seasoning with herbs and spices;
- Such menus should be developed in close consultation with dieticians to assure they are nutritionally adequate;
- Consultation with the clients (residents, visitors, staff) is important to ensure that the meals and menus correspond with their requirements;
- Sufficient choice should be provided, also when addressing specific conditions such as swallowing disorders or medically induced adaptations;
- The management of food service providers should be dedicated to a food quality system and consider all aspects in discussions on what foods to order. Recognition of the importance of appropriate nutrition for reducing undernutrition is vital when considering economic aspects;
- Appropriate information and education should be an integral part of the food service provision.

Society stakeholders

Educating and informing the public regarding the importance of good nutrition is an essential element to tackle the multifactor causality of undernutrition.

Many society stakeholders are not involved in or aware of the urgent problem of undernutrition. While the EU consumer associations are highly involved in the war against obesity on all levels, they are notably absent in initiatives to tackle undernutrition.

<u>Patients associations and senior citizens organisations</u> could play an important role in setting up campaigns to inform people about the importance of nutrition in recovering from an illness. For example The German Seniorenliga is providing interested people with information and education material. Informed relatives recognising signs of undernutrition and having knowledge about and related risks are important partners to tackle the issue.⁶²

<u>Medical professional organisations</u> should evaluate and improve existing professional education programs, and should keep an eye on the nomination and instalment of the various Nutrition Managers and Committees in the hospitals.

<u>Health insurance funds</u> have an important role to play and some of them have started to address preventive measures with more attention. This leads to a change from 'pathology insurance' towards 'risk insurance' where screening and scoring are more important than the traditional treatment parameters and where a person can be enrolled into individual care paths and plans. Health care insurance organisations should lobby for a broader reimbursement of nutritional support and also investigate what preventive measures could be taken on own initiative.

<u>Family help</u> should inform relatives on the dangers of undernutrition and the importance of a good nutrition, especially for older people, as well as set up continuous training programs for their caregivers, focusing on nutrition and how to screen, treat and monitor undernutrition. Finally, meal providers, food services, catering companies and dietary food manufacturers should get and provide education on energy-dense menus.

The European Nutrition for Health Alliance, a non-profit alliance of stakeholders, was created in 2005 to raise awareness of the importance and urgency of the undernutrition issue and to bring it on the agenda on European level. Members include the Association Internationale de la Mutualité (AIM), the European Hospital and Healthcare Federation (HOPE), the European Nursing Directors Association (ENDA), the European Society for Clinical Nutrition and Metabolism (ESPEN), the International Longevity Centre-UK (ILC), the Medical Nutrition International Industry (MNI), the European Union Geriatric Medicine Society (EUGMS) and the De Friesland Health Insurance.

On December 10, 2007, a call for action to fight undernutrition in Europe was launched, known as the Prague Declaration⁶³. It calls on the EU institutions – the European Parliament, the European Commission and the European Council of Ministers – as well as on national governments, providers of health services and other relevant bodies to:

- Acknowledge that undernutrition and obesity are both results of poor nutrition with significant consequences for health outcomes and healthcare expenditures;
- Recognise undernutrition as a distinct pathology and its nutritional support as an integral part of each medical treatment;
- Affirm that access to proper nutritional care and support is a fundamental human right;
- Offer political direction and support for all stakeholders involved in the fight against undernutrition;
- Provide coherent a reimbursement policy for nutritional support across health and social care systems;

 Develop nutrition care plans for all healthcare settings and promote the implementation of existing solutions to fight undernutrition for the benefit of the public, healthcare systems and society.

Finally, individual projects and research support are also very valuable to raise awareness and map out undernutrition and associated aspects. One of those projects is the "Nutrition Day in Europe", a large audit which collects information by interviewing people directly about their nutrition care while in hospital, using standardized questionnaires. The project was launched in 2005 by a group of Austrian Researchers with the help of a network of national coordinators from the European Society of Clinical Nutrition and Metabolism (ESPEN). The aim of "Nutrition Day in Europe" is to increase awareness and knowledge among people, their caregivers and the public about the importance of nutrition status and care in order to recover from illness. The ultimate goal is to reduce the burden of illness and to decrease health care costs.

In 2006 the audit included 16,455 persons from 748 units in 25 countries. The results showed that disease-related undernutrition was associated with 50% increase in length of stay in hospitals (6 days) and is accompanied by a fourfold increase in mortality. The results show the importance of nutrition care and monitoring for healthcare. The results of the 2006 survey showed that:

- 47% of the "Nutrition Day" respondents had been hospitalised with signs of disease-related undernutrition. Only one out of three persons eat all that they have been served (38%). One consequence is that the length of stay may increase with 6 days;
- One out of five persons ate less than a quarter of what they were offered or nothing at all.
 Only 11% of those eating very little indicated that they did not like the food. The majority (47%) either had no appetite or had nausea (14%). The reason for this was considered to be the illness itself or the stress of being in hospital;
- Reduced appetite is associated with increased mortality. People with an adequate intake had a mortality of 1,3%; those with half normal intake 2,4% and for all those eating less than a quarter or nothing mortality was above 5%.

Hospitalised patients with an increased body weight had a reduced mortality. This apparent advantage is largely negated by the higher risk of becoming ill. Although already suspected, the Nutrition Day population confirmed this observation.

In 2007, for the first time, nursing homes and intensive care units were also able to participate.

Specific recommendations with regard to the role and responsibility of society stakeholders on tackling undernutrition in care homes and home care:

- Create national multi-stakeholder platforms to address undernutrition with all stakeholders and address contributions and commitments;
- Bring the issue of undernutrition to the attention of national and European policy makers;
- Address undernutrition in a systematic way as a constant focus point in the stakeholders action programs.

The roles and responsibilities of policy makers

In May 2007, the European Commission established a coherent and comprehensive Community Strategy to address the issues of overweight and obesity, by adopting the White Paper: A Strategy on Nutrition, Overweight, and Obesity-related health issues focussing on action that can be taken at local, regional, national and European levels to reduce the risks associated with poor nutrition and limited physical exercise, while addressing the issue of inequalities across member states.

This White Paper does not address the equally important issue of undernutrition. At the Forum on Undernutrition in Care Homes and Home care, organised by the Belgian National Food and Health Plan on 22-23 November 2007 in Brussels, Mr. Robert Madelin, Director General of DG Sanco, acknowledged that undernutrition was an important issue and explored how it would fit into existing EU health strategies.

On the 9th October 2008 the plenary vote on the European Parliament Health Strategy 'Together for Health: Health Strategy 2008-2013' took place. During this vote it was unanimously agreed that undernutrition be included as a key target area for policy development and work within the EU over the next 5 years. The amended strategy gives undernutrition equal weighting with other key public health challenges in Europe including cancer, diabetes, cardiovascular disease, mental ill health and obesity. The recognition of undernutrition as a major influence on the health of EU citizens is a giant step forward for those working in the field and acknowledges the influence of undernutrition on health and social care as well as on the individual and their carers.

The strategy calls on Member States, along with regional and local authorities, to use the cooperation mechanism to improve the exchange of best practice and calls on the Commission to be proactive in producing guidelines and recommendations based on such good practice. As a result there are now greater opportunities to tackle the issue of undernutrition in Europe than ever before. With regard to the above mentioned strategies, national and regional health policy makers, as well as all related policy makers should make sure that the proper (legislative) frameworks are set in place for the establishment of the necessary working groups and initiatives, so that simple and cost-effective screening methods, treatment plans and monitoring tools can be put in place.

Screening and detecting undernourished people could or should have advantages for the institution. Develop financing modalities of the care for individual residents, in relation to their screening results could be a good approach. The care for and the nutritional support of patients at risk of - or with obvious undernutrition are obviously bigger than for non-undernourished people. However, this higher cost for preventive nutritional support is counterbalanced by the marked economies expected from shorter hospital stay, reduced complications and faster recovery. Providing higher financing for taking on board nutritional support of undernourished people and reimbursement of supplemental foods are incentives that may encourage institutions to perform systematic screening and help the residents comply with nutritional support by helping them to cope with the extra costs. Special attention should also be given to a coherent reimbursement policy for specialised support and aid by a dietician, and of special food and medically justified dietary products.

Today, although undernutrition represents a significant issue in Europe, requiring urgent action at both EU and member state level, it is not given the place it deserves on the political agendas. Today's focus is clearly on obesity, while undernutrition and obesity are both results of poor nutrition with significant consequences for health outcomes and healthcare expenditures. Policy-makers must therefore recognize undernutrition as a distinct pathology and its nutritional support as an integral part of each medical treatment.

Specific recommendations with regard to role and responsibility of policy makers on tackling undernutrition in care homes and home care

Government policies should include:

- Assign political responsibility for care of older people. Create a state secretariat for older people;
- Develop favourable policies which struggle against social isolation, are in favour of autonomy
 of older people, intergenerational exchanges and autonomy preservation;

- Put undernutrition at the political agenda and install targeted policies; to set standards for the nutritional care and support in relation to screening, nutritional assessment and followup;
- Control and audit on compliance with legal and voluntary requirements;
- Include screening, assessment and follow-up in the accreditation standard for care homes;
- Include nutritional care as an important factor when elaborating criteria for personnel and addressing health care costs;
- Provide financial support for expert help by specialized professionals (e.g. dietician) by reimbursing dietetic follow-up and costs for specialized nutrition;
- Facilitate systematic transfer of information regarding the nutritional status and nutritional support measures between the different health care settings (hospital, care homes and home care). Create an interface for regular contact and communication between these settings;
- Promote nutritional education in the curriculae of physicians, nurses, care givers, etc.

 Education should also focus on multidisciplinary approaches;
- Establish minimum standards for nutritional education for nutritional support, including agreement on the key functions and responsibilities of the various health care workers. Create possibilities for post-graduate studies and continuous training and education of health care workers leading to a specialisation in nutritional support;
- Support initiatives and conduct research on best practices and evidence-based approaches;
- Integrate measures to tackle undernutrition as well as obesity and other non-communicable diseases in any national food and health plan.

Conclusions

Undernutrition is defined as a deficiency of energy, protein and other nutrients causing adverse effects on tissue, body form (body shape, size and composition) and function, as well as on clinical outcomes.

The diagnosis of severe undernutrition is based on the presence of one or more of the following criteria: (1) Weight loss: \geq 10% in 1 month or \geq 15% in 6 months, (2) BMI < 18 kg/m2, (3) Serum albumin < 30 g/l. Undernutrition is frequent in older individuals living at home (8-19%) and in chronic care institutions (26%-38%) according to various European prevalence studies. Older people are at risk of micronutrient deficiency (mainly group B vitamins, vitamin C, vitamin D, selenium, zinc and calcium). Causes that lead to undernutrition include oral and dental disorders, swallowing problems, depression, dementia, chronic diseases, medications, psychological and social factors associated with loss of autonomy.

Consequences of this state are significant. In particularly, undernutrition may prolong the patients' hospital stay, increase the complication rate up to 20 times and increase death rates compared to well-nourished patients with the same diseases. Moreover, muscle wasting is also a consequence of undernutrition, which may lead respiratory failure and physical dependency. Undernutrition can also lead to a state of social isolation and high level of dependence. Finally, on the level of the society, undernutrition-related disease is an economic burden in most countries and preventive medicine should therefore be one of the cornerstones of the actions undertaken to reduce health care costs.

Screening is the first step in assessing and treating undernutrition. The following tools are proposed: (1) The Mini Nutritional Assessment (MNA) as the first screening choice, (2) the Malnutrition Universal Screening Tool (MUST) can be second, and (3) the Subjective Global Assessment (SGA) is considered as the optimal tool for further nutritional assessment. Screening should be performed on admission in the nursing home and on a regular basis thereafter

A multidisciplinary approach is important to successfully tackle undernutrition on multiple levels: the patients and residents, the health care workers (medical and non-medical), the public, policy makers and society stakeholders. Awareness for people and caregivers is important; this can be obtained by information and appropriate training. Care home management and kitchen staff activities can be modified in order to promote nutrition. Policy makers should create legal frameworks to confront undernutrition as being a public health concern.

A series of recommendation has been proposed in order to act on different levels. With regard to prevalence and causes, recommendations include promoting better nutrition, oral hygiene and avoiding social isolation, as well as encouraging family-style meals in care homes. More specifically for older individuals, it is important to preserve autonomy by offering adapted housings and catering services. Concerning the impact of undernutrition on health care costs, recommendations include enabling smooth transitions from hospital to other settings, expanding reimbursement for dietary counselling, supplemental foods and artificial nutrition. Continuous educational programs in clinical nutrition may enhance awareness in health care professionals involved in nutritional care of individuals. More specifically, dieticians should have a central role in this domain. Public health messages concerning undernutrition and its consequences must reach all individuals. Finally, government policies should include assigning political responsibility for elderly people and putting undernutrition at the political agenda.

Annex A: Recommendations of the scientific group of undernutrition experts advising on Belgium's national food and health plan: undernutrition screening and nutritional assessment

Introduction

Numerous studies have shown undernutrition to be an independent risk factor which increases the risk of complications, rates of morbidity and mortality, the average length of hospital stays and the overall cost of care.

The prevalence of undernutrition in hospitals, nursing and care homes and primary (community) care varies and depends on the tool used and the population screened. As a rule it varies from 4 to 10% in outpatients, 20 to 62% in hospital inpatients and 50 to 90% in nursing or care homes. According to the prevalence study conducted in May 2007, which covered more than 80% of Belgium's geriatric units, 35% of those aged over 75 were undernourished and 40% were at imminent risk of undernutrition.²⁻³

The fact that the prognosis for undernourished people improves when they are given adequate nutritional support more than proves the value of screening. But prevention is better than cure. In other words, persons at risk of becoming undernourished also need to be identified as quickly as possible.

Screening is the first stage in a two-stage process. All persons are screened on admission. If the result is positive, screening must be followed by a more detailed assessment of the person's nutritional status. This diagnostic procedure is called **nutritional assessment**. It forms the basis of the nutrition strategy which is drawn up for each person individually.

Screening for undernutrition must be systematically performed by the doctor or nurse when the person is admitted. If the result is positive, a more detailed investigation of the person's nutritional status is essential. This nutritional assessment is more time-consuming than screening and it is performed by a doctor, a dietitian or an experienced nurse specialist. The person can also be assessed for his/her *risk of* undernutrition. If the assessment confirms that the person is undernourished, a nutritional support plan will be drawn up by a dietitian, nutrition nurse specialist or the doctor, and the person's dietary intake will be monitored by the nurse or by other care personnel.

This monitoring also includes repeat screening and/or re-assessment. This policy is ideally devised and implemented by a multidisciplinary nutrition team.

This document sets out in greater detail the recommendations for screening and nutritional assessment of the adult population (aged 16-18 and over). The Group of Experts suggests preferred methods for each of the different settings: hospitals, nursing and care homes and primary or home care.

A. UNDERNUTRITION SCREENING

1. HOSPITALS

Patients are usually placed in an acute unit, either because they are suffering from a condition likely to increase their nutritional requirements or because they need tests or procedures which may mean that their food and fluid intake is markedly reduced. Clearly, the risk of undernutrition for such patients is very real.

Furthermore, rapid turn-over and reduced hospital stay gives nutrition management teams little time to perform screening and if necessary follow it up with nutritional support.

In choosing a screening tool it is important to ensure that it is easy and quick to use and that it can effectively screen all at-risk people.

The **Nutritional Risk Screening-2002 (NRS-2002)**⁴ is a method for scoring nutritional risk which consists of a first screening stage (4 simple questions) followed by a second stage which assesses the nutritional status or rather undernutrition risk. This method has been validated and recognised by ESPEN⁵. For that reason it was selected as the first choice for hospital inpatients.

Its scores take account of the patient's nutritional status and the severity of his/her illness.

See Annex 1 for a more detailed description.

The **Malnutrition Universal Screening Tool (MUST)**⁶⁻⁸ is also a valid and effective method. For that reason it was taken as second choice. The MUST combines percentage unintentional weight loss, Body Mass Index (BMI) and the acute disease effect. See Annex 2 for a more detailed description.

Because NRS-2002 is not validated for elderly patients, the Group of Experts recommends making a distinction between <u>adult patients</u> and patients in a <u>geriatric unit</u>. For the latter group the **MUST** and **Mini Nutritional Assessment (MNA)**⁹⁻¹⁰ are the tools of first choice, followed by **NRS-2002**. The MUST and MNA are both equally accurate in identifying undernutrition risk in geriatric units.

The MUST is easier and more straightforward to use and its questions dovetail more readily with the structure of records kept by nursing staff.

See Annex 3 for a more detailed description of MNA.

It is important to note that organisational factors within the hospital may have a bearing on which screening tool is ultimately chosen.

Conclusion on undernutrition screening

Patient	Recommended screening tool		Recommended screening tool	
	1st choice	2 nd choice		
General (age >16-18)	NRS-2002	MUST		
Elderly patients	MUST or MNA	NRS-2002		

2. NURSING AND CARE HOMES

At present it does not seem that nutritional screening and follow-up are routinely performed even where undernutrition is a recognised problem. Reasons constantly quoted are lack of awareness, time, resources and motivation.

Obviously, a method that is quick and easy will have a better chance of being used. The method must also take account of the population being assessed, namely the elderly.

For these and other reasons **MNA** is the first choice for use in this setting. It was developed and validated specifically in elderly people. The MUST is the number two choice.

Conclusion on undernutrition screening

	Recommended screening tool			
	1st choice 2nd choice			
All residents	MNA	MUST		

3. PRIMARY AND HOME CARE

As a rule the health status of outpatients is better than that of persons in hospital or care homes. Consequently, where someone comes into contact with a health professional for a reason which is not primarily undernutrition it is important, here more than elsewhere, that the screening tool for undernutrition should be easy and quick to use and of proven efficacy.

The abbreviated form of MNA, MNA-SF (SF = short form) 11 was chosen as the screening tool of choice. MNA-SF constitutes the first part of MNA (Annex 3, questions A to F).

Bearing in mind that there are also younger people receiving community care, the **MUST** is regarded as better suited to them than MNA-SF.

Conclusion on undernutrition screening

	Recommended screening tool	
	1 st choice	2 nd choice
Elderly people	MNA-SF	MUST
Younger people (age >18)	MUST	

B. NUTRITIONAL ASSESSMENT

Following the initial screening stage, nutritional assessment is required in persons who appear, from the screening procedure, to be undernourished. This is a more elaborate procedure than screening and is the basis on which nutrition strategy is built. The nutrition strategy combines medical and nutritional considerations and will ideally be formulated by a multidisciplinary team.

Nutritional assessment is a detailed and structured evaluation of metabolic, nutritional or functional variables designed to identify the person's nutritional status. The assessment is done by a doctor, dietitian or nutrition nurse specialist. There are various tools for this: the subjective global assessment, which is primarily clinical, blood tests, muscle strength measured by dynamometry, etc.

None of these is perfect. So a range of methods may be used, though not all of them are clinically very practicable and most of them have a number of disadvantages.

The main method chosen was the **Subjective Global Assessment (SGA)**¹². The SGA is a simple, routinely used and proven method for gaining a subjective judgment of the nutritional status. It uses a questionnaire which records the person's medical history and the findings of a physical examination. The most important parameters are percentage weight loss, oedema and a clinical measurement of muscle mass. Professionals prefer SGA because it is simple, practicable and sensitive to virtually the same degree as objective tests.

Dynamometry is very useful but more awkward to perform.

Biochemical parameters such as albumin level are more useful for their predictive value.

The **SGA** is the most appropriate assessment tool in the different settings. But it is important to realise that the SGA can be used as a <u>broad framework</u> and that other aspects have to be taken into account, depending on the person's specific condition.

See Annex 4 for a more detailed description of the SGA.

CONCLUSIONS

Undernutrition screening

Place	Patient	Recommended	Recommended screening tool	
		1	2	
Hospital	General (adult)	NRS-2002	MUST	
	Elderly patients (age > 75)	MUST or MNA	NRS-2002	
Nursing home / care home	All residents	MNA	MUST	
Community	General (adult)	MNA-SF	MUST	
	Younger people	MUST		

Nutritional assessment

Place	Patient	Recommended nutritional assessment tool	
Hospital	General (adult)	SGA	
	Elderly patients	SGA	
Nursing home / care	All residents	SGA	
home			
Community	General (adult)	SGA	
	Younger people	SGA	

It is possible to adapt the implementation of an appropriate method of nutritional screening and assessment to the organisation of any institution or ward; what matters is that screening exists and that a workable nutritional management strategy is implemented in everyday practice.

The components of nutrition strategy are set out in Annex 5.

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- ¹² SGA: Subjective Global Assessment: Detsky A.S., Mclaughin J.R., Baker J.P. What is subjective global assessment of nutritional status? JPEN 1987; 11:8.

Annexes

Annex 1:	Nutritional Risk Screening-2002 (NRS-2002)
Annex 2:	Malnutrition Universal Screening Tool (MUST)
Annex 3:	Mini Nutritional Assessment (MNA) + MNA-SF (questions A to F)
Annex 4:	Subjective Global Assessment (SGA)
Annex 5:	Components of nutrition strategy

Annex 1: <u>Nutritional Risk Screening-2002 (NRS-2002)</u>

Table 1	Initial screening		
		Yes	No
1	Is BMI < 20.5?		
2	Has the patient lost weight within		
	the last 3 months?		
3	Has the patient had a reduced		
	dietary intake in the last week?		
4	Is the patient severely ill? (e.g. in		
	intensive therapy)		

Yes: If the answer is 'Yes' to any question, the screening in Table 2 is performed.

No: If the answer is 'No' to all questions, the patient is re-screened at weekly intervals. If the patient e.g. is scheduled for a major operation, a preventive nutritional care plan is considered to avoid the associated risk status.

Table 2 Final screening	g (nutritional risk assessment)			
Impaired	nutritional status	Severity of disease (increase in requirements)		
Absent Score 0	Normal nutritional status	Absent Score 0	Normal nutritional	
			requirements	
Mild Score 1	Weight loss > 5 % in 3 months or food intake below 50-75 % of normal requirement in preceding week	Mild Score 1	Hip fracture – chronic patients, in particular w i t h acute complications: cirrhosis, COPD, chronic haemodialysis, diabetes, oncology	
Moderate Score 2	Weight loss > 5 % in 2 months or BMI 18.5-20.5 + impaired general condition or food intake 25-60% of normal requirement in preceding week	Moderate Score 2	Major abdominal surgery, stroke, severe pneumonia, haematologic malignancy	
Severe Score 3	Weight loss > 5 % in 1 month (> 15 % in 3 months) or BMI < 18.5 + impaired general condition or food intake 0-25% of normal requirement in preceding week	Severe Score 3	Head injury, bone marrow transplantation, intensive care patients (APACHE > 10)	
Score:	+	Score:	= total score	

Age if \geq 70 years: add 1 to total score above = age-adjusted total score Score \geq 3: the patient is nutritionally at risk and a nutritional care plan is initiated.

Score < 3: weekly re-screening of the patient. If the patient e.g. is scheduled for a major operation, a

preventive nutritional care plan is considered to avoid the associated risk status.

Annex 2: Malnutrition Universal Screening Tool (MUST)

STEP 1 BMI score

BMI (kg/cm ²)	
	SCORE
> 20 (> 30 = obese)	= 0
18.5 – 20	= 1
< 18.5	= 2

If unable to obtain height and weight, alternative measurements including subjective criteria may be

STEP 2 Weight loss score

Unplanned weight loss in pas	t 3-6 months
	SCORE
< 5 %	= 0
5 – 10 %	= 1
> 10 %	= 2

STEP 3 Acute disease effect score

If the patient is acutely ill and there has been or is likely to be no nutritional intake for > 5 days

SCORE = 2

STEP 4 Overall risk of malnutrition

Add scores together to calculate overall risk of malnutrition

SCORE 0 SCORE 1 SCORE 2 OR MORE

LOW RISK MEDIUM RISK HIGH RISK

STEP 5 Management guidelines

0 LOW RISK Routine clinical care

Repeat screening
Hospital –weekly
Care home –monthly
Community – annually
for special groups, e.g. those
>75

MEDIUM RISK Observe

Hospital – document dietary and fluid intake for 3 days if subject in hospital or care home

If improved or adequate intake – little clinical concern If no improvement – clinical concern – follow local policy Repeat screening

Hospital – weekly
Care homes – monthly
Community – at least
every 2-3 months

2 OR MORE HIGH RISK Treat*

Refer to dietitian or nutritional support team, or implement local policy

Improve and increase overall nutritional intake

Monitor and review care plan

Hospital – weekly Care home – monthly Community –

monthly

* Unless detrimental or no benefit is expected from nutritional support e.g. imminent death.

All risk categories:

Treat underlying condition and provide help and advice on food choices, eating and drinking when necessary

Record malnutrition risk category
Record need for special diets and follow local
policy

Obesity:

Record presence of obesity. For those with underlying conditions, these are generally controlled before the treatment of obesity.

Re-assess subjects identified at risk as they move through care settings (hospital – care home – community)

Annex 3: Mini Nutritional Assessment (MNA) + MNA-SF (questions A to F)

Last name: First name: Sex: Date:

Age: Weight (kg): Height (cm): Knee height (cm):

Complete the screen by filling in the boxes with the appropriate numbers.

Add the numbers for the screen.

If score is 11 or less, continue with the assessment to gain a Malnutrition Indicator Score.

Screening			J	J How many full meals does the patient eat daily?		
A Has food intake declined over the past 3 months due to				0 = 1 meal	SCORI	
	loss of appetite, digestive problems, chev	wing or		1 = 2 meals		
	swallowing difficulties?			2 = 3 meals		
			K	Selected consumption markers for protein int		
	0 = severe loss of appetite	SCORE		At least one serving of dairy products yes	no	
	1 = moderate loss of appetite			(milk, cheese, yoghurt) per day		
	2 = no loss of appetite			Two or more servings of legumes or yes	no	
В	Weight loss during last 3 months			eggs per week	no	
D	0 = weight loss > 3 kg	SCORE		Meat, fish or poultry every day yes	no	
	1 = does not know	JCOKL		0.0 = if 0 or 1 yes	SCORI	
	2 = weight loss between 1 and 3 kg			0.5 = if 2 yes	30011	
	3 = no weight loss			1.0 = if 3 yes		
С	Mobility		T	Consumes two or more servings of fruits or ve	egetables p	
	,			day?		
	0 = bed or chair bound	SCORE		0 = no	SCORI	
	= able to get out of bed/chair but does not go			1 = yes		
	out					
	2 = goes out					
D	Has suffered physical stress or acute disease in		M	How much fluid (water, juice, coffee, tea, mil	k,	
	the past 3 months	CCODE		wine, beer) is consumed per day?	CCOD	
	0 = yes 2 = no	SCORE		0.0 = less than 3 cups	SCORI	
	2 - 110			0.5 = 3 to 5 cups 1.0 = more than 5 cups		
E	Neuropsychological problems		N	Mode of feeding		
_	0 = severe dementia or depression	SCORE	11	0 = unable to eat without assistance	SCORI	
	1 = mild dementia	SCORE		1 = self-fed with some difficulty	300111	
	2 = no psychological problems			2 = self-fed without any problem		
F	Body Mass Index (BMI = weight / (height in		0	Self view of nutritional status		
	m) ²					
	0 = BMI < 19	SCORE		0 = views self as being malnourished	SCORI	
	1 = 19 ≤ BMI < 21			1 = is uncertain of nutritional state or view	vs	
	2 = 21 ≤ BMI < 23			self as moderately malnourished		
	3 = BMI ≥ 23			2 = views self as having no nutritional problen	1	
Scr	eening score (subtotal max. 14 points):		Р	In comparison with other people of the sam		
				age, how does the patient consider his/h	er	
				health status?		
12	points or Normal – not at risk \rightarrow no need to o	complete		0.0 = not as good	SCORI	
grea				0.5 = does not know 1.0 = as good		
11 belo		continue		2.0 = better		
belo	w assessment			2.0 - Better		
	Assessment		Q	Mid-arm circumference (MAC) in cm		
G	Lives independently (not in a nursing home or		~	0.0 = MAC < 21	SCORI	
J	hospital)			0.0 = MAC < 21 $0.5 = 21 MAC \le 22$	SCORI	
	0 = no	SCORE		1.0 = MAC > 22		
	1 = yes	JOONE				
Н	Takes more than 3 prescription drugs per day		R	Calf circumference (CC) in cm		
	0 = yes		-	0 = CC < 31	SCORI	
	1 = no			1 = CC ≥ 31		
	Pressure sores or skin ulcers		Ass	essment (max. 16 points)		
	0 = yes	SCORE		eening score (max. 14 points)		
	1 = no			al assessment (max. 30 points)		
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Annex 4: <u>Subjective Global Assessment (SGA)</u>

ITEM	INTERPRETATION		SCORE	
WEIGHT LOSS (3-6 months)	automatically (= question in initial screening)		Score 0 = A	
			Score 1 = B	
			Score 2 or 3 = C	
PATTERN OF WEIGHT LOSS	5-10 % continuous	s loss	В	
(3-6 months)	5-10 % loss, but in	Α		
		> 10 % continuous loss		
	> 10 % loss, but co	> 10 % loss, but continuous improvement		
MUSCLE WASTING	little or no loss in	Α		
		mild to moderate loss in most or all body locations		
	moderate to severe loss in some body locations		В	
	severe loss in most or all body locations		С	
OEDEMA	little or none		Α	
	mild to moderate		В	
	moderate to severe		С	
SUBCUTANEOUS FAT LOSS	little or no loss in most or all body locations		Α	
	mild to moderate loss in most or all body locations		В	
	moderate to severe loss in some body locations		В	
	severe loss in most or all body locations		С	
CHANGE IN DIETARY INTAKE	no change or short-lived change		A	
	reduced intake but improvement		В	
	reduced intake but deterioration		С	
DURATION OF CHANGE IN	< 2 weeks		Α	
DIETARY INTAKE	> 2 weeks, nourishment mildly to moderately		В	
	inadequate		С	
	unable to eat			
GASTROINTESTINAL	no or few symptoms		A	
SYMPTOMS	moderate symptoms > 2 weeks		В	
	severe symptoms but improvement		В	
	symptom(s) > 2 weeks		С	
FUNCTIONAL IMPAIRMENT	no change		A	
	severe loss but improvement		В	
	bedridden		С	
Number of A ratings:		A: well nourished		
Number of B ratings:		B: mild/moderate malnutrition		
Number of C ratings:		C: severe malnutrition		

Annex 5: Components of nutrition strategy

	1. SCREENING FOR UNDERNUTRITION AND RISK OF UNDERNUTRITION			
	1a. SCREENING FOR UNDERNUTRITION AND RISK OF UNDERNUTRITION			
NRS-2002	BMI Degree of recent weight loss Food intake Illness(es)			
	2. NUTRITIONAL ASSESSMENT			
SGA	2a. MEDICAL HISTORY			
	causes of weight loss food habits changes in food intake drugs gastrointestinal symptoms / function increased requirements			
	2b. PHYSICAL EXAMINATION			
	muscle mass / stores of subcutaneous fat examination / palpation to detect oedema / ascites signs / symptoms of vitamin / mineral deficiency			
	2c. FUNCTION TESTS			
Other nutritional	example: hand dynamometry			
assessment	2d. BIOCHEMICAL PARAMETERS			
parameters which	long-term: albumin short-term: prealbumin and transferrin			
	3. NUTRITIONAL MANAGEMENT			
Nutritional {	3a. ASSESSMENT OF DIETARY INTAKE AND NUTRITIONAL REQUIREMENTS			
	Dietary intake: current situation, prediction of improvement / deterioration indirect calorimetry			
\int	3b. NUTRITIONAL MANAGEMENT			
Nutritional care	type of feeding (enteral / parenteral, complete / complementary, supplements, etc)			
	3c. RECORDING AND TRANSFER OF DATA			
Patient medical file – Nutrition record	transfer of data between hospital – nursing / care home – community / home care and monitoring			
. Tatilition record				

Components of nutrition strategy

Undernutrition is managed in three stages, of which screening is the first. All people are screened systematically on admission. If the result is positive, screening must be followed by a more detailed assessment of the person's nutritional status (nutritional assessment). If this confirms that the person is undernourished, a nutritional care plan will be drawn up based on assessment of the person's dietary intake and nutritional requirements. The undernourished person will be monitored by a dietitian and the doctor, and nutritional support will be initiated.

1. Screening

Screening is a method for assessing the person's risk of undernutrition. Body Mass Index (BMI), recent weight loss, dietary intake and the person's illness or other medical conditions are taken into account in this assessment.

In choosing a screening tool it is important to ensure that it is easy and quick to use by non-specialist personnel (care team) and that it can screen all at-risk persons. The most appropriate method will vary with the circumstances (hospital, care home or home care). A summary of the methods best suited to each situation has been prepared by the Scientific Group of Undernutrition Experts advising on Belgium's National Food and Health Plan (NFHP-B):

Place	Patient	Recommended screening tool	
		1st	2nd
Hospital	General (adult)	NRS-2002	MUST
	Geriatric unit	MUST or MNA	NRS-2002
Nursing home / care	All residents	MNA	MUST
home			
Community (patient's	General (adult)	MNA-SF	MUST
own home)			
	Younger people	MUST	

When screening suggests that the person is undernourished or at increased risk of undernutrition, the doctor is notified, the person is referred to a dietitian for nutritional assessment and assessment of food intake and to initiate a nutritional care strategy.

2. Nutritional assessment

Nutritional assessment is performed on people whose screening result is positive. This assessment forms the basis of the nutrition strategy which is drawn up for each person individually. It is more time-consuming than screening and it is performed by a doctor, a dietitian or an experienced nurse specialist. This assessment consists of the following:

2a. Medical history

The person's medical history is the starting point for nutritional management. This will reveal the following factors: any causes of a recent weight loss, dietary habits and any changes in them, drugs which may affect appetite, any drug-nutrient interactions, gastrointestinal function and symptoms, any increased requirement for micro- or macronutrients, current functional capacity and the person's pre-admission state of health.

2b. Physical examination

One of the main reasons for physically examining the person is to ascertain whether he/she has any dietary insufficiency and whether nutritional support is well tolerated.

The physical examination must include at least:

- an estimate of muscle mass and stores of subcutaneous fat
- examination and palpation to detect oedema and ascites
- signs and symptoms of vitamin and mineral deficiency

Aspects 2a and 2b are the basic components of the Subjective Global Assessment (SGA). The SGA is the assessment tool of choice in the different settings (hospital, care home, community).

2c. Function tests

Function tests such as dynamometry are useful but are often awkward to perform and unnecessary.

Hand dynamometry is one example of a function test. Maximum handgrip strength is an indication of peripheral muscle function and relates to total muscle mass. A decrease in hand muscle strength may be a sign of muscle loss.

2d. Biochemical parameters

Biochemical parameters are not necessary either. They are more valuable as predictors. A number of biochemical parameters may be used (serum proteins, vitamins and minerals, etc). Some of them can be used to assess nutritional status and to monitor the efficacy of nutritional support. Serum proteins have a different half-life. Serum albumin is a good predictor of disease outcome and seriousness. It is a poor marker of nutritional status, however, though it can be useful for long-term monitoring. For short-term monitoring, prealbumin and transferrin are more useful.

3. Management of the undernourished person

If nutritional assessment confirms that the person is undernourished, appropriate nutritional support is initiated, based on assessment of the person's dietary intake and nutritional requirements.

3a. Assessment of dietary intake and energy and nutritional requirements

Assessing dietary intake and comparing this with nutritional requirements not only provides a snapshot of the person's current status; it also helps to predict how the person's nutritional status is likely to improve or deteriorate. Accurate estimation of dietary intake is a real challenge. Given the fact of day-by-day variability, intake is assessed over several days. The method used to do this will depend on the person's situation: dietary intake record using the 24-hour recall method, kept over a full week by the dietitian, food diary completed by the person, dietary consumption sheets completed by the staff looking after the person. These data can subsequently be used by the dietitian to calculate dietary intake in terms of energy, proteins, lipids, carbohydrates, minerals, vitamins and water.

Energy requirement may be measured (using indirect calorimetry) or estimated using formulae. Nutritional recommendations for various nutrients are detailed in the literature and should be used to optimise dietetic advice.

3b. Nutritional management

Nutritional management of the undernourished person is overseen by a dietitian and the doctor, based on assessment of the dietary intake, nutritional requirement and the person's medical condition. Psychosocial factors are also taken into account.

Appropriate nutritional support may entail adaptation of the normal diet or the use of specialist dietetic foods, including foods delivered enterally by nasogastric or gastrostomy tube or parenterally,

complete or complementary foods or specific nutritional supplements, which may or may not be tailored to the person's medical condition. Nutritional care plans may be drawn up.

Help with feeding, dental care and adequate fluid intake are other factors to be borne in mind.

3c. Monitoring of nutritional support

From food and fluid intake record sheets or a food diary, the person's nutritional status can be monitored and the efficacy of support assessed. Monitoring of weight and biochemical parameters provide meaningful indications only over a longer period of time.

3d. Recording and transfer of data

The person's data, collected in the course of screening, nutritional assessment and nutritional management, must be placed in his/her medical file and must travel with the person between one level of care and another (hospital, care home, home care).

A 'nutrition record booklet' or similar document may be useful here.

Annex B: Practical measures set out in the "nutrition-quality charter" for

care homes (CHs) and care and nursing homes (CNHs)

Criteria for the certification of care homes which have been awarded the

regional "nutrition quality" label, to be taken into account in community,

regional and federal legislation.

Introduction to the Charter

The National Food and Health Plan for Belgium (PNNS-B) recognises that many elderly

people suffer from undernutrition.

Although food is usually provided in sufficient quantity and quality in care and nursing

homes and other residential facilities for the elderly, it has been found that a significant percentage of residents are undernourished. Proper nutrition, however, is essential for

maintaining health, ensuring rapid recovery and building resistance, and for well-being in

general.

The problem of undernutrition stems mainly from lack of regulation, not only on the

quantity and quality of the meals served but also on the monitoring of residents' nutritional status. This is compounded by the lack of structural support for a food policy in institutions,

including staff qualifications.

Under the PNNS-B operational plan, a working group was tasked with drawing up a nutritional charter. Institutions which implement it would be awarded a "nutrition quality"

label and the charter would be enshrined in law at community, regional and federal level.

This charter has now been completed and is available on the PNNS-B web site. Public services in the Walloon Region have undertaken to road-test the charter while the working

group is to continue its activities by looking at the costs and workload for institutions.

Content:

Charter

Appendix 1: Screening Flow Chart

Appendix 2: Tasks of dieticians in preventing undernutrition in elderly people in care homes

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PRACTICAL MEASURES SET OUT IN THE "NUTRITION-QUALITY CHARTER" FOR CARE HOMES (CHs) AND CARE AND NURSING HOMES (CNHs)

Criteria for the certification of care homes which have been awarded the regional "nutrition quality" label, to be taken into account in community, regional and federal legislation.

A. Establishing procedures for screening and assessing the nutritional status of elderly people²⁴.

The aim is to detect undernutrition and assess the nutritional status of elderly people by means of simple, rapid and practical tools which are easy and inexpensive to use.

Prerequisites:

The detection and monitoring of undernutrition in CHs/CNHs must be part of the overall assessment of elderly people's state of health and the corresponding corrective measures. It is particularly important to check weight and dental and oral hygiene regularly and, at all events, at least one a month.

Recording weight on an individual chart²⁵ will help to trigger an alarm when there is an abnormal change in weight.

In order to do this there must be sufficient staff.

Screening: MNA:

There are several methods for detecting undernutrition. The Scientific Group of Experts on Undernutrition (PNNS-B) has recommended the most appropriate methods for screening for undernutrition. In the case of elderly people living in care homes, the method used is the Mini Nutritional Assessment (MNA).

 $^{^{24}}$ Based on the conclusions of the group of experts on screening for undernutrition and nutritional assessment.

²⁵ Graphic chart

The nutritional status of the elderly person is systematically assessed by means of the MNA in five different circumstances:

- 1. on admission,
- 2. in the event of weight loss of >2% in one week, >5% in one month and >10% in six months,
- 3. once a month,
- 4. on prescription,
- 5. on discharge or transfer to another establishment,

The person's height is measured on admission and at least once a year (using a height gauge or laser).

If the MNA suggests that there is a risk of undernutrition, the nutritional assessment is made according to the Subjective Global Assessment (SGA) method, by a doctor, a dietician, or a nurse who has taken a specialised training course in nutrition.

This means that elderly people cared for in residential establishments should:

- either have an MNA, which has been carried out at least within the previous 31 days, indicating that their nutritional status is normal;
- or be undergoing a nutritional care programme.

Irrespective of whether or not they are receiving nutritional care, elderly people must be weighed once a week.

The MNA can be carried out by a nurse, a nurse aid, a dietician or a doctor.

This method is summarised in the flowchart in Appendix 1.

Nutritional assessment: SGA

Depending on the results of the screening test, it may be necessary to assess the nutritional status of persons whose test suggests that there is risk of undernutrition.

The **Subjective Global Assessment (SGA)** is a frequently used and approved method of assessing a person's nutritional status. The method consists of a questionnaire on the person's background and a clinical examination. Professionals prefer SGA because it is a simple, practical and sensitive method and almost comparable to objective tests.

The SGA is carried out by a doctor, a dietician or a nurse who has received training in nutrition as they have the necessary expertise in this field.

This method is summarised in the flow-chart in Appendix 1.

B. Ensuring that a member of staff is responsible for food quality and nutrition

- with a degree in food nutrition;
- in each establishment (FTE (full-time equivalent) proportionate to the number of residents);
- ensures that the charter is correctly applied;
- ensures the quality of food and meals;
- supervises food hygiene;
- helps plan menus and meals;
- helps purchase food and food supplements;
- is in charge of supervising the individual nutrition of each resident together with his/her doctor or the co-ordinating doctor and the medical team.

C. Establishing a food and nutrition liaison committee

- comprising professional staff involved in nutrition (cook, dietician, medical staff, logotherapist, physiotherapist, ergonomist, ...)²⁶;
- working for one (CHs/CNHs > 70 elderly people) or several establishments, with the approval of the certifying body;
- to guarantee the flow of information on the nutritional status and treatment of the elderly person between all those concerned (internal & external);
- to establish procedures with regard to screening for undernutrition and supervising undernourished persons;
- to formulate appropriate food therapies tailored to the different situations and conditions:
- to draw the attention of the entire staff to the problem of undernutrition and arrange for appropriate in-service training.

D. Creating a pleasant environment and a suitable atmosphere during meals

Minimum criteria:

Pleasant, friendly setting;

- Sufficient staff should be present at each meal to assist the elderly people²⁷;
- Appropriate equipment should be available to help elderly people eat and drink;
- Elderly people should be allowed to give their opinion on the quality of the meals and menus served and their opinion should be taken into account by the "Board of Residents" and the person responsible for food quality and nutrition;

²⁶ Given the large number of professionals involved in nutrition, it is essential (in practice) that at least three of the following professionals - doctor, nurse, dietician, cook, representative of the managment – be present so that decisions can be taken and implemented.

²⁷ This criterium is of prime importance as it is the weakest link in the chain: if the person concerned does not have the possibility to eat, the charter is doomed to failure. Although it may be impossible to increase the number of staff, the management can be obliged to ensure that all staff on duty are present during meals and to deploy staff on duty during the day, at week-ends and during public holidays so that there are always sufficient staff present at meals.

E. Guaranteeing access to a healthy and balanced diet

Minimum criteria:

- Offer a sufficiently wide choice²⁸;
- Respect elderly people's dietary habits and preferences;
- Provide individual food rations suited to the elderly person's tastes and preferences to ensure that each elderly person has an appropriate intake of food;
- Propose menus and meals (according to the principles set out in the National Food and Health Plan) drawn up and approved by a dietician.

F. Qualified and properly trained staff

Minimum criteria:

- Cooks in care homes should have a qualification in mass catering²⁹;
- There should be a specific training programme for staff working with senior citizens and refresher courses (in-service training) for all staff working in care homes, concerning the specific problem of the undernutrition of elderly people.

G. Exchange of information between hospitals, CHs/CNHs and home care with a view to improving dietary supervision in the form of a medical and nutritional file (Nutritional record booklet) for each elderly person.

Comments:

 The earlier undernutrition is diagnosed the more effective the treatment, which means that it is important to target not only CNHs but also CHs where elderly people are, in theory, less dependent.

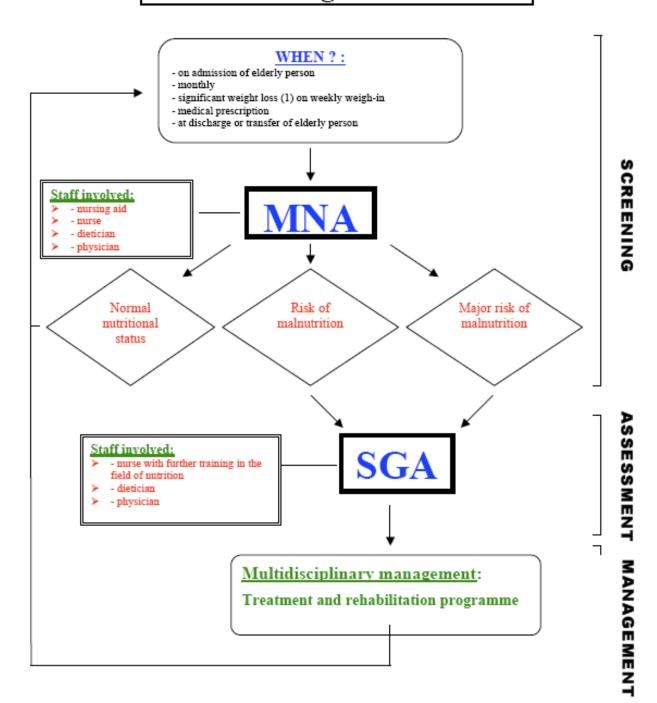
- Physical exercise is a decisive factor for the good health of people of all ages and plays an
 important role in preventing and treating undernutrition; as it has an impact on bones
 and muscles reducing the processes of osteolysis and sarcopenia associated with ageing.
 In order to comply with the charter it is also necessary to establish a programme of
 physical activities suited to the physical condition of the elderly people concerned.
- The amendment of the Royal Decree 21 September 2004 stipulating the requirements
 for certification as a care and nursing home or as a day care centre, in particular the
 organisational guidelines set out in Appendix I relating to care and nursing homes, must
 be presented as a long-term goal as the principle of the charter is that residential
 establishments should be free to adopt it, independently of compulsory requirements.

²⁸ There must be a wide enough choice and range of food offered at meals. Minimum: 1 breakfast, 1 lunch, a choice of 2 evening meals and a choices of 2 snacks.

²⁹ Existing staff should be offered the opportunity to take a refresher course in mass catering for elderly people.

CHARTER Appendix 1

Screening flowchart



CHARTER Appendix 2

Tasks of dieticians in preventing undernutrition³⁰ in elderly people in care homes

- Seeing to the quality and variety of meals on offer;
- Analysing menus, participating in the formulation of recipes and suggesting alternatives in coordination with the cook and the purchasing officer;
- Seeing to a wider choice of menus at each meal and organising choices with the cook (planning ahead);
- Agreeing food purchases with the cook and the purchasing officer;
- Checking and adapting food rations to ensure that each elderly person has an appropriate intake of food;
- Attending meetings of the Board of Residents;
- Joining with the management and the cook in assessing resident satisfaction on the basis of the opinions of the Board of Residents;
- Participating in food hygiene assessment and corrective measures together with the kitchen staff, nurses and external bodies mandated for this purpose (Food Safety Agency – hygiene Food Inspection);
- Participating on a multidisciplinary basis in the nutritional monitoring of all residents;
- Setting up, participating in and assessing screening for undernutrition (see attached flowchart)
- Meeting regularly with the doctor and nurse of the care home to review dietetic measures for undernourished residents;
- Joining with the doctor in formulating appropriate food therapies tailored to the different situations and conditions;
- Participating in meals and, if necessary, helping residents;
- Maintaining regular contact with each resident to ensure personalised nutritional intake.

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³⁰ Dieticians working in care homes obviously fit their work in with the Plan as a whole, as well as with all the other activities associated with their area of expertise: prevention of obesity, diets tailored to medical conditions other than undernutrition, etc. The duties detailed above are therefore not an exhaustive list of the duties of a dietician working in a care home. They must be regarded as additional services, whose extent will depend on how the institution is organised and the experience, knowledge and competence of all the staff. If the dietician is regarded as the key figure in establishing all the activities falling within the scope of the charter, that should be taken into account in his or her overall workload.

Within the food and nutrition liaison committee

- Sitting on and leading the food and nutrition liaison committee. Any collective initiative in support of the charter must be approved by the committee and the management;
- Suggesting to the management, all the staff and the residents any suitable measures for implementing the charter in the care home;
- Making arrangements with the doctor to ensure that residents' nutrition file is circulated among the nursing and care staff of the care home and is made available for primary care consultations;
- Introducing measures for raising awareness of the Plan and suggesting training for the staff involved;
- Participating in decisions relating to the setting or environment in which meals are taken;
- Ensuring, together with the management, that sufficient staff are deployed at mealtimes;
- Participating in the recruitment of staff concerned with food and nutrition.

NFHP-B-AUGUST 2008

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